



Public Assistance and Food Stamp Program

Orientation Booklet



Department of Public Health and Social Services
Division of Public Welfare
Bureau of Economic Security Administration

October 1988

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*Bureau
of Planning*

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
BUREAU OF ECONOMIC SECURITY

I. MISSION STATEMENT

families so they may live their lives with dignity and respect.

As a Bureau, we do the following:

- Provide the basic essentials of food and financial assistance to needy individuals and families so they may be assured a minimum standard of living, and
- Foster economic independence by helping and encouraging those who are able to leave the public assistance rolls to become self-sufficient.

STATEMENT OF PHILOSOPHY

trusted us with responsibilities that we will strive to perform at an optimum level.

- We value the worth, dignity, and rights of our clients.
- We value services delivered in a manner which promotes self-sufficiency, independence and responsibility.
- We value public relations and education programs as a means of developing public understanding. Feedback from the community, including complaints, will be considered.
- We value our responsibility as active members of the Department. As a Bureau, we want to be respected and recognized by the Department as a resource of innovative social service approaches.

II. PUBLIC ASSISTANT PROGRAMS

STATUTORY BASE

Bureau of Economic Security administers financial assistance programs for needy persons authorized under the Government Code of Guam, Title X, and the Federal Social Security Act under the following titles:

Title I - Old Age Assistance

Blind
The Permanently and
Disabled

Title IV-A - Aid to Families with Dependent
Children

In addition, BES administers the Indo-Chinese Refugee Assistance Program (IRAP) and the General Assistance Program (GA).

OLD AGE ASSISTANCE PROGRAM

TITLE I
OLD AGE ASSISTANCE
(OAA)

Basic Eligibility

To be eligible for aid, and individual must meet the following criteria:

Age: 65 years or older, and needy.

Social Security Number must be furnished, or a receipt that they applied for one;

Citizenship: U.S. or alien admitted for permanent residence; if less than 3 years date of entry, sponsor and spouse's income and resources are considered;

Resources: Maximum limit of \$1,000 personal property. The value of a home owned and occupied by the applicant is excluded, and the value of a car up to \$1,500. One burial plot is also excluded and the equity value of a funeral agreement up to \$1,500.

Income: Gross income wages, VA benefits, retirement income, social security benefits and contributions must not exceed the standard for basic need, including allowances provided for rental and utilities for onemember:

Needs	\$60.00
Rental	60.00
Power	10.00
Water	5.00
Fuel	5.50
Telephone	4.50
	\$145.00

AID TO THE BLIND

TITLE X
AID TO THE BLIND

To be eligible for aid, an individual is considered blind if he has central visual acuity of 20/200 or less in the better eye with correcting glasses, or a field defect in which the peripheral field has contracted to such extent that the widest diameter of visual field subtends an angular distance of no greater than 20°.

Age: 18 years of age or older.

Social Security Number must be furnished, or a receipt that they applied for one.

Citizenship: U.S. or alien admitted for permanent residence; if less than 3 years date of entry, sponsor and sponsor's spouse's income and resources are considered.

Resources: Maximum limit of \$1,000 personal property. The value of a home owned and occupied by the applicant is excluded, and the value of a car up to \$1,500. One burial plot is also excluded and the equity value of a funeral agreement up to \$1,500.

Income: Gross income wages, VA benefits, retirement income, social security benefits and contributions must not exceed the standard for basic need, including allowances provided for rental and utilities for one member:

Need	\$ 60.00
Rental	60.00
Power	10.00
Water	5.00
Fuel	5.50
Telephone	4.50
	<u>\$145.00</u>

AID TO FAMILIES WITH
DEPENDENT CHILDREN

TITLE IV - A
AID TO FAMILIES WITH
DEPENDENT CHILDREN
(AFDC)

Basic Eligibility

To be eligible for aid, children deprived of support and care by reason of:

- continued absence of parent(s)
- medical incapacity of parent(s)
- unemployed parents
- death of parent(s)

may receive assistance, provided the following criteria are met:

Age: Children under 18 years who are full-time students, and reasonably expected to complete a program of secondary school before reaching age 19;

Social Security Numbers must be furnished for each person in the household, or a receipt that they applied for one;

Citizenship: U.S. or alien permitted for permanent residence; if less than 3 years from date of entry, sponsor and sponsor's spouse's income and resources are considered;

Resources: Maximum limit of \$1,000 personal property. The value of a home owned and occupied by a member of the assistance unit is excluded, and the value of a car up to \$1,500. One burial plot is also excluded and the equity value of a funeral agreement up to \$1,500.

Income: Gross income must not exceed 185% of the standard need for basic needs including allowances provided for rental and utilities.

Need	\$ 60.00
Rental	60.00
Power	10.00
Water	5.00
Fuel	5.50
Telephone	4.50
	<u>\$145.00</u>

AID TO THE PERMANENTLY AND TOTALLY DISABLED

GENERAL ASSISTANCE

GENERAL ASSISTANCE
(GA)

Basic Eligibility

To be eligible for aid, an individual must not have met the criteria for the other public assistance programs, i.e. OAA, AB, APTD, AND AFDC.

Age: 18 years of age or older.

Social Security Number must be furnished, or a receipt that they applied for one.

Citizenship: U.S. or alien admitted for permanent residence; if less than 3 years date of entry, sponsor and sponsor's spouse's income and resources are considered.

Resources: Maximum limit of \$1,000 personal property. The value of a home owned and occupied by the applicant is excluded, and the value of a car up to \$1,500. One burial plot is also excluded and the equity value of a funeral agreement up to \$1,500.

Income: No source of income.

Need	\$ 60.00
Rental	60.00
Power	10.00
Water	5.00
Fuel	5.50
Telephone	4.50
	<u>\$145.00</u>

To be eligible for aid, a person's disability or combination of disabilities shall be permanent and total to substantially prevent a person from engaging in a useful occupation with his competence, such as gainful employment or homemaking.

"Permanently" is related to the duration of the impairments or combination of impairments. "Totally" is related to the degree of disability.

Age: 18 years of age or older.

Social Security Number must be furnished, or a receipt that they applied for one.

Citizenship: U.S. or alien admitted for permanent residence; if less than 3 years date of entry, sponsor and sponsor's spouse's income and resources are considered.

Resources: Maximum limit of \$1,000 personal property. The value of a home owned and occupied by an applicant is excluded, and the value of a car up to \$1,500. One burial plot is also excluded and the equity value of a funeral agreement up to \$1,500.

Income: Gross income wages, VA benefits, retirement income, social security benefits and contributions must not exceed the standard for basic need, including allowances provided for rental and utilities for one member:

Need	\$ 60.00
Rental	60.00
Power	10.00
Water	5.00
Fuel	5.50
Telephone	4.50
	<u>\$145.00</u>

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
Post Office Box 2816
Agana, Guam 96910

REFERRAL FOR WIN REGISTRATION

NOTICE TO AFDC APPLICANTS AND RECIPIENTS

may withdraw from the WIN program at any time without penalty as long as he or she continues to be exempt from the WIN registration requirement.

In order to register, you must take this form with you and report to the following WIN Office:

Room Number _____ Number _____ Street _____
City _____ State _____ Zip Code _____

Date of Appointment: _____ If you are unable to appear, please call _____

1. NAME _____ 2. CASE NAME _____
3. ADDRESS _____ 4. CASE NO. _____
Number _____ Street _____ Apt. _____
City _____ State _____ Zip Code _____
5. SOCIAL SECURITY NUMBER _____

6. TELEPHONE _____
7. a. AFDC Status: 1) AFDC Applicant Mandatory ☐ Voluntary ☐
2) AFDC Recipient Mandatory ☐ Voluntary ☐
b. AFDC-UF: Yes ☐ No ☐

8. COMMENTS: _____

9. Name of IM Worker _____ 10. Address of IM Office _____
11. Telephone _____
12. Date of Referral _____

GUAM
DIVISION OF PUBLIC WELFARE
ASSISTANCE PAYMENT UNIT

ASSIGNMENT OF SUPPORT

I, _____ hereby assign to the Department of Public Health and Social Services my right to receive child support

FROM:

NAME OF ABSENT PARENT (Last First Middle)	COURT ORDER NO.
_____	_____
_____	_____
_____	_____

This Assignment is for the full amount of court ordered child support payments which have accrued and are accruing, prior to and during the period of my receiving public assistance whether paid before or after termination of assistance in accordance with Public Law 93-647. I understand that such court ordered payments will be paid directly to the Division of Social Services for so long as I may receive welfare assistance. In the event that no child support court order presently exists, this Assignment entitles the Division of Social Services to receive any child support payments obtained through a future court order. I also agree to turn over to the Division of Social Services any money the absent parent gives or has given to me for my children. I also understand that my failure to sign this form and assign my rights to child support will result in my being ineligible for public assistance and the Department will remove my benefits from the budget and my child's/children's check will be paid to someone else as a protective payment.

Signed: _____
Address: _____
Phone No. _____
Date: _____

TO CHILD SUPPORT UNIT
12/78

APU WORKER'S SIGNATURE

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
GOVERNMENT OF GUAM
P.O. BOX 2816
AGANA, GUAM 96910

BUREAU OF HEALTH CARE FINANCING ADMINISTRATION

REQUEST FOR EARLY PERIODIC SCREENING, DIAGNOSIS AND TREATMENT (EPSDT) SERVICES

PARTICIPATION IS VOLUNTARY

NAME OF PARENT/GUARDIAN

CASE NO.

YOLANDA CARRERA, M.D., DEDEDO

WEN YEN CHEN, M.D., TAMUNING

MARCIANO SANTOS, M.D., HARMON

SOUTHERN REGION COMMUNITY HEALTH CENTER

I DO NOT NEED ADDITIONAL ASSISTANCE FROM THE MEDICAID OFFICE.

I DO NEED ASSISTANCE WITH APPOINTMENT
TRANSPORTATION

I ALSO UNDERSTAND THAT DENTAL SERVICES ARE AVAILABLE AT PUBLIC HEALTH DENTAL CLINICS.

CLIENT'S SIGNATURE

DATE

WORKER'S SIGNATURE

DATE

TO BE COMPLETED BY THE EPSDT COORDINATOR

AUTHORIZATION FOR EARLY PERIODIC SCREENING, DIAGNOSIS AND TREATMENT SERVICES

THE FOLLOWING INDIVIDUALS ARE ENTITLED TO ONE COMPLETE SCREENING EXAM BETWEEN THE DATES SHOWN UNDER THE PERIODICITY SCHEDULE INDICATED BELOW ONLY UPON PRESENTATION OF CURRENT MEDICAID CARD. MEDICAID WILL MAKE PAYMENT FOR SERVICES ONLY IF THE PATIENT IS ENTITLED TO MEDICAID.

SUFFIX NO.	NAME	PERIODICITY SCHEDULE	PHYSICIAN

EPSDT COORDINATOR'S SIGNATURE

DATE

DEPARTMENT OF HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
BUREAU OF ECONOMIC SECURITY

TO: Car Dealer

Federal regulations require our agency to determine the market value of an applicant's/recipient's vehicle for determination of eligibility. For this purpose, we are requesting the following information:

Year, Make and Model:

License Number:

Assistance Payment Worker

Appraiser

Date

Date

TO: Bank of

Federal regulations require our agency to determine the market value of an applicant's/recipient's vehicle for determination of eligibility. For this purpose, we are requesting the following information:

Principal Balance On Car Loan:

Loan Number:

Year, Make and Model:

License Number:

Assistance Payment Worker

Bank Official

Date

Date

MONTHLY REPORTING AND RETROSPECTIVE BUDGETING (MRRB)

* If you are receiving a Welfare Grant each month under the AFDC (Aid to Families with Dependent Children) Program, you will have to report.

* All Food Stamp households except those whose members are all without earned income and are all over 60 years of age or receive pensions under the Social Security Act for disability or blindness.

WHAT IS MONTHLY REPORTING?

* Monthly Reporting means that you will be mailed a report form each month.

* The report asks questions about changes in your situation that could affect your food stamps and/or welfare checks.

* The information you put on the form will be used by your worker to decide if you continue to be eligible for assistance and how much you should get.

* Monthly Reporting will make it easier for you to report changes to your worker because you will always know when you must report.

HOW IS YOUR INCOME DETERMINED BY THE FOOD STAMP PROGRAM?

* The first time that you apply for food stamps and/or welfare, your income will be

fits.

* After your second month of receiving food stamps, your income will be calculated based on what you have earned in October will be used to determine if you are eligible in December and for what amount of benefits.

WHEN DO I REPORT AND HOW?

* MRRB will be implemented effective October 1, 1983. You will be mailed a Monthly Report Form in the last week of October and every month thereafter.

* The Monthly Report Form must be completed and returned to the Food Stamp/Welfare Payment Office by the fifth of each month even if there are no changes to report.

* You **MUST REPORT** for the entire Report Month. The dates of the Report Month will always be printed at the top. For example, if the month indicated at the top of the form is October, the Report Month will be October 1st to October 31st.

* Sign and date the report form on the last day of the Report Month. If you sign or date the report before the last day of the Report Month, it will be returned to you.

* Your authorized representative may complete and sign the form if you are unable to do so.

* If you return the report after the **DUE DATE**, your Food Stamps/Welfare payment checks may not be received at the same time you normally do.

* You can also bring the report form into your Food Stamp/Welfare Payment Office if you

have questions in completing the form at your Food Stamp Wel-

WHAT DO I HAVE TO REPORT ON THE MONTHLY REPORT FORM?

* The form contains questions and other important information.

* The form asks questions about:

- * Persons in your home
- * Income from your work
- * Cost of care for children and other persons.
- * Other Income
- * Housing costs
- * Property
- * School Attendance
- * Alien Sponsor's Income

* Be sure that all changes are reported on the form.

* You must provide receipts, paystubs and other verifications as requested on the form. If you fail to do so, your benefits may stop. When possible make a copy of your documents before submitting.

* You must make an entry in **EVERY BOX** even if only the word "NONE" or a zero "0". **DO NOT WRITE "NA" or "Not Applicable".**

WHAT HAPPENS IF I DON'T REPORT?

* If you do not return the Report form each month, your benefits may stop.

* You will be sent a letter if you do not return your report by the Due Date. This letter will tell you what day your benefits will stop if you do not return your report form.

* If your benefits are stopped because you did not return the form, you must reapply for assistance and you must provide the information requested. Also, your benefits will be prorated in the month you reapply.

IF YOU DO NOT RECEIVE YOUR MONTHLY REPORT FORM, CONTACT THE FOOD STAMP/WELFARE PAYMENT OFFICE IMMEDIATELY.

REMEMBER !!

* If you get a Monthly Report form, you must complete and return it by the Due Date.

* Do not fill out, sign, or date the form before the last day of the Report Month.

* Make an entry for every item on the form.

* If you do not return the report form each month, your benefits may stop.

* If you return the report from after the Due Date, your food Stamps/Welfare Payment checks may not be received at the same time you normally would.

If you do not understand this pamphlet, call the Department of Public Health and Social Services.

Angin guaha tiun comprendi guini na papileta, agangha y departamenton Public Health and Social Services.

Kung hindi mo maintindihan and pamphlet na ito, tawagan mo and Public Health and Social Services.

FOR OFFICE USE ONLY

EARNED INCOME

\$

\$

\$

\$

\$

TOTAL \$

UNEARNED INCOME

\$

\$

\$

\$

TOTAL\$

EXPENSES

Med.\$

Dep.\$

Shl.\$

SHELTER FACTOR \$

HOUSEHOLD SIZE

GROSS INCOME \$

NET INCOME \$

RESOURCES \$

MONTHLY REPORT FOR

PROGRAM

E.W.

CASE NO.

STATUS: CWC CNC INC RND

DATE Rec'd

Monthly Report for

Center

Village

Program

E.W.

Case Name

Case No.

INSTRUCTIONS - READ CAREFULLY:

YOU MUST COMPLETE EACH ITEM ON THIS REPORT. ANSWER ALL QUESTIONS EVEN IF THERE HAS BEEN NO CHANGE.

YOU MUST ATTACH PAY CHECK STUBS AND DEPENDENT CARE RECEIPTS (AND UTILITY RECEIPTS IF YOU WISH TO HAVE ACTUAL UTILITY COST CONSIDERED FOR FOOD STAMPS)

IF YOU RECEIVE WELFARE BENEFITS, YOU ARE REQUIRED TO REPORT WITHIN 10 DAYS ALL CHANGES IN INCOME, ASSETS, HOUSEHOLD SIZE, AND OTHER CIRCUMSTANCES AFFECTING CONTINUED ELIGIBILITY AS YOU BECOME AWARE OF THEM RATHER THAN WAITING TO INFORM US ON THIS REPORT.

COMPLETE THIS FORM ON THE LAST DAY OF

AND RETURN IT BY

FAILURE TO DO SO MAY DELAY OR STOP YOUR BENEFITS.

A) INCOME

CASE NAME

ADDRESS

DID YOU MOVE? () YES () NO

IF YES, COMPLETE THIS SECTION.

Street or P.O.BOX No.

Apartment Building

Apt. No.

Village

Date Moved

Status: CWC

CNC

INC

RND

LIST ALL PERSONS WHO RECEIVED INCOME THIS MONTH. INCLUDE INCOME OF ALIEN SPONSOR AND SPOUSE.	ENTER THE TOTAL AMOUNT AND SOURCE OF MONEY EARNED BEFORE ANYTHING IS TAKEN OUT OF YOUR PAY (GROSS PAY)	TIPS OR COMMISSIONS. TOTAL	FREE RENT RECEIVED FOR WORK PERFORMED INSTEAD OF OR IN ADDITION TO MONEY	AVERAGE HOURS WORKED PER WEEK	UNEARNED INCOME RECEIVED THIS MONTH (SEE BACK OF FORM FOR LIST OF UNEARNED INCOMES AND ENTER CODE WHICH APPEARS BESIDE IT IN SOURCE COLUMN)
WRITE FULL NAME	SOURCE	AMOUNT	MONTHLY VALUE		SOURCE
		\$	\$		\$
		\$	\$		\$
		\$	\$		\$
		\$	\$		\$
		\$	\$		\$

BE\$-023 8/87

B) DEPENDENT CARE

LIST CHILDREN AND OTHER PERSONS WHO REQUIRE DAY CARE IN ORDER THAT SOMEONE ELSE CAN WORK.

FULL NAME

AMOUNT PAID FOR EACH PERSON THIS MONTH.

\$

\$

\$

\$

\$

C) SHELTER EXPENSES

RENT/MORTGAGE \$

COOKING FUEL \$

ELECTRICITY \$

WATER \$

SEWER \$

TELEPHONE \$

OTHER (EXPLAIN) \$

D) MEDICAL EXPENSES

LIST ONLY THE MEDICAL EXPENSES OF PERSONS 60 YEARS OR OLDER OR PERSONS RECEIVING SOCIAL SECURITY OR VETERAN DISABILITY PAYMENTS.

FULL NAME

AMOUNT

\$

\$

\$

\$

\$

E) RESOURCES/ASSETS

LIST VEHICLES SUCH AS CARS, TRUCKS, BOATS, CAMPERS, MOTORCYCLES YOU OR ANYONE WHO LIVES WITH YOU OWN. IF NONE, WRITE "NONE. ATTACH VERIFICATION SUCH AS DEALER'S APPRAISAL, BANK CONTRACT, BILL OF SALE, ETC.

MAKE	MODEL	YEAR	NAME OF OWNER	PRINCIPAL AMOUNT OWED	ESTIMATED VALUE
				\$	\$
				\$	\$

LIST ALL SAVINGS AND CHECKING ACCOUNTS, STOCKS, BONDS, AND OTHER ASSETS OWNED BY YOU OR ANYONE WHO LIVES WITH YOU. INCLUDE CREDIT UNION ACCOUNTS.

CASH ON HAND \$

DESCRIPTION OF ASSET	NAME OF OWNER(S)	NAME OF BANK (OR INSTITUTION)	AMOUNT (CURRENT BALANCE)
			\$
			\$

DID YOU OR ANYONE SELL, BUY, RECEIVE, OR DISPOSE OF ANY PROPERTY DURING THE REPORT MONTH? IF YES, COMPLETE THIS SECTION. IF NO, WRITE "NO".

FULL NAME OF PRESENT OWNER	DESCRIPTION OF PROPERTY	VALUE	TYPE OF TRANSACTION (SELL, BUY, ETC)
		\$	
		\$	

F) HOUSEHOLD MEMBERSHIP

LIST ANYONE WHO MOVED IN OR OUT OF YOUR HOUSEHOLD DURING THE REPORT MONTH. IF NONE, WRITE "NONE".

FULL NAME	RELATIONSHIP HEAD OF HOUSEHOLD	CITIZENSHIP CHECK ONE	SOCIAL SECURITY NUMBER	DATE OF BIRTH	AGE	DATE MOVED	CHECK IF DISABLED
		U.S. ALIEN				IN OUT	

G) STUDENT

LIST ANY HOUSEHOLD MEMBER 16 YEARS OR OLDER WHO GRADUATED OR DROPPED OUT OF HIGH SCHOOL.
LIST ANY HOUSEHOLD MEMBER 18 YEARS OR OLDER WHO ENROLLED IN AN INSTITUTION OF HIGHER LEARNING (EG. UNIVERSITY).

FULL NAME	AGE	CHECK ONE			WHEN (DATE)	
		ENROLLED	GRADUATED	DROPPED		

H) STEP PARENT EXPENSE AND INCOME FOR WELFARE HOUSEHOLDS ONLY

INCLUDE STEP PARENT INCOME IN SECTION A ON THIS REPORT FORM. COMPLETE THIS SECTION TO REPORT EXPENSES, CHILD SUPPORT AND ALIMONY PAYMENTS MADE DURING THE REPORT MONTH.

SUPPORT PAYMENTS MADE? NUMBER OF DEPENDENTS LIVING WITH STEP PARENT NOT INCLUDED IN WELFARE GRANT?
EXPENSES PAID FOR DEPENDENTS LIVING OR NOT LIVING WITH STEP PARENT WHO ARE CLAIMED AS FEDERAL INCOME TAX DEPENDENTS.

FULL NAME	DESCRIPTION OF EXPENSES	AMOUNT PAID	INDICATE IF LIVING WITH STEP PARENT OR NOT.

I) OTHER CHANGES OR EXPECTED CHANGES

EXPLAIN	DATE OF CHANGE

J) SIGNATURE

UNDER PENALTY OF PERJURY, I CERTIFY THAT THE PRECEEDING INFORMATION IS TRUE, COMPLETE, AND ACCURATE TO THE BEST OF MY KNOWLEDGE.

SIGNATURE	DATE

TELEPHONE NUMBER

K) SPONSORS FOR HOUSEHOLDS WITH ALIEN MEMBERS ONLY

DID YOU CHANGE SPONSORS, OR DID YOUR SPONSOR'S INCOME OR EXPENSES CHANGE DURING THE REPORT MONTH. () YES () NO

SIGNATURE OF PERSON COMPLETING REPORT IF NOT THE HEAD OF HOUSEHOLD.

DATE

You must remember to attach paycheck stubs, dependent care receipts (and utility receipts if you wish to have actual utility costs considered for food stamps).

If you need assistance in completing this form or have any questions regarding your rights or responsibilities, call the Food Stamp/Welfare Office in your area at one of the following numbers:

CENTRAL OFFICE, MANGILAO
734-2949

NORTHERN OFFICE, DEDEDO
632-4015

SOUTHERN OFFICE, INARAJAN
828-8613/4

CONCERNING YOUR SOCIAL SECURITY NUMBER

1. The Guam Department of Public Health and Social Services (DPHSS) has the authority to request your Social Security number under Federal Statute No. 7 USC 2025 F (7 CFR Parts 270-273), 1979; AMENDMENTS to the Food Stamp Act

of 1977; under Federal Statute No. 42 USC 601-610 (45 CFR Part 206, Aid to Families with Dependent Children Regulations).

2. Under the Privacy Act of 1974 (Public Law 93-579), DPHSS is required to tell you that it is mandatory that you provide your Social Security number or apply for one if you do not have one, in order to receive benefits from Aid to Families with Dependent Children Program and the Food Stamp Program.

3. If provided, it will be used: a) as an identifier to collect information to determine initial or continuing eligibility for benefits by computer matching the records of the Department of Labor, Department of Revenue and Taxation, the Social Security Administration, etc., with this Department's records to prevent duplicate participation, to verify information given on the application and to check the identity of household members; b) for statistical purposes; c) for enforcement purposes to determine if program regulations have been violated, or if enforcement proceedings are warranted.

4. In order to participate in and receive benefits from the Aid to Families with Dependent Children and the Food Stamp Program, a Social Security number must be supplied, or applied for, for each person for whom benefits are claimed.

PENALTY WARNING:

The information provided on this form will be subject to verification by Federal State and Local officials. If any is found inaccurate, you may be denied food stamps and/or be subject to criminal prosecution for knowingly providing false information. Any member of your IBI who intentionally breaks any of the following rules can be barred from the Food Stamp Program for 6 months after the first violation, 12 months after the second violation, and permanently for the third violation. The individual can also be fined up to \$10,000, imprisoned up to 5 years, or both. A court can also bar an individual for an additional 18 months from the Food Stamps Program. The individual may also be subject to further prosecution under other applicable federal laws. DO NOT give false information, or hide information, to get or continue to get food stamps. DO NOT trade or sell food stamps or authorization cards. DO NOT alter authorization cards to get food stamps you're not entitled to receive. DO NOT use food stamps to buy ineligible items such as alcoholic drinks and tobacco. DO NOT use someone else's food stamps or authorization cards for your household.

RIGHT TO APPEAL:

You have the right to request for a fair hearing if you disagree with any action or decision made as a result of the information you have provided. If you wish to request for a hearing please contact the Food Stamp/Welfare office in your area.

SOURCE OF INCOME

GG Government of Guam employment
GT Fulltime D.O.E. teachers
FG Civil Service (Federal) employment
PE Private Enterprise income
MA Military Earnings
SE Self-Employment Income, monthly
GR Government of Guam Retirement
FR Civil Service (Federal) Retirement
OE Other money received

VA Veteran's Pension
DI Dividen's and Interests
SS Social Security Benefits
AY Alimony and Child Support
PA Welfare Payments (including GA)
SI Supplemental Security Income (SSI)
GH GHJRA Subsidy (utilities)
PR Property rent payments
SA Self-employment Income, Annualized

ST Striker's benefits
LP Lump Sum Payments
TA Tax Refund
MO Money from friends, relatives, etc.
PP Payments for Property Sold
FO Foster Care Payments
LI Life Insurance benefits
SC Scholarship, fellowship, loan

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
BUREAU OF ECONOMIC SECURITY

MONTHLY REPORTING AND
RECERTIFICATION SUPPLEMENTAL FORM

III. Food Stamp Program

Case Name: _____
Head of Household

Because we have to determine your household's eligibility prospectively, meaning, income will be calculated on what you are expected to receive in the month you apply and for future months, we need you to answer the following questions.

1. HAVE YOU RECEIVED (so far this month) OR ARE YOU EXPECTING AN INCREASE OR DECREASE IN YOUR HOUSEHOLD'S INCOME THIS MONTH AND IN THE COMING MONTHS?

YES _____ NO _____

If you answered 'YES', please explain and provide verification to your worker.

2. HAVE YOU HAD A CHANGE (so far this month) OR DO YOU EXPECT A CHANGE IN YOUR HOUSEHOLD SIZE IN THE COMING MONTHS? YES _____ NO _____

If you answered 'YES', please explain.

3. WHAT OTHER CHANGES ARE YOU ANTICIPATING THIS AND THE COMING MONTHS? PLEASE EXPLAIN.

The Food Stamp Program provides monthly benefits that help low-income households buy the food they need for good health. You may qualify for food stamps if you:

- work for low wages
- are unemployed or work part time
- receive welfare or other assistance payments, or
- are elderly or disabled and live on a small income.

Under agreement with the U.S. Department of Agriculture, State public assistance agencies run the program through their local offices. The basic rules are the same everywhere.

The amount of food stamps a household can receive is based on the U.S. Department of Agriculture's Thrifty Food Plan, which is an estimate of how much it actually costs to provide your household with nutritious but inexpensive meals. This cost estimate is revised periodically to keep pace with food prices.

If your household meets the program's eligibility tests, the amount of food stamps you receive will also depend on the number of people in your household and on the amount of monthly income left after certain deductions are subtracted.

For most households, food stamps are only part of their food budgets; they must spend some of their own cash along with their food stamps in order to buy enough food for a month.

For more information, contact your local food stamp office. It is probably listed under "Social Services Department" or "Food Stamps" in the State or local government pages of the telephone directory.

SIGNATURE

DATE

FOOD STAMP PROGRAM INCOME STANDARDS
(Effective October 01, 1988)

Household Size	Gross Monthly Income Level	Allotment	Net Monthly Income	Separate Household Gross Monthly Income Level For Elderly & Disabled
01	626	132	481	794
02	838	243	645	1,063
03	1,050	348	808	1,333
04	1,263	442	971	1,602

Department of Public Health and Social Services
Division of Public Welfare
Bureau of Economic Security
P.O. Box 2816, Agana, Guam 96910

CONSENT FOR UTILITY DEDUCTION

Name _____

Case # _____

Address _____

Social Security No. _____

11	2,751	1,092	2,117	3,490
12	2,964	1,191	2,281	3,760
13	3,177	1,290	2,445	4,030
14	3,390	1,389	2,609	4,300
15	3,603	1,488	2,773	4,570
Each additional Member	+213	+99	+164	+270

Food Stamp Deductions, Effective October 01, 1988

Guam Standard Deduction \$213.00
Dependent Care Deduction \$160.00 Per Dependent

Shelter Deduction:

1. Without Elderly \$206.00
2. With Elderly - no limit

I, _____, authorize my case worker to base my utility expense on STANDARD/ACTUAL. (Please circle one)

Standard Utility Allowances

	ELECTRICITY	WATER	SEWER	GAS	TELEPHONE
01	37.00	6.00	8.00	8.00	12.00
02	42.00	7.00	8.00	8.00	12.00
03	42.00	7.00	8.00	8.00	12.00
04	49.00	9.00	8.00	15.00	12.00
05	56.00	10.00	8.00	15.00	12.00
06	63.00	13.00	8.00	15.00	12.00
07	71.00	16.00	8.00	23.00	12.00
08	74.00	17.00	8.00	23.00	12.00
09	79.00	20.00	8.00	23.00	12.00
10	79.00	20.00	8.00	23.00	12.00
11	81.00	21.00	8.00	23.00	12.00
12	81.00	21.00	8.00	23.00	12.00

For a household size beyond thirteen (13) and over, use the utility allowance for the household size of twelve (12).

DATE _____

CLIENT'S SIGNATURE _____

Department of Public Health and Social Services
Division of Public Welfare
Bureau of Economic Security
P.O. Box 2816, Agana, Guam 96910

CONSENT FOR DISCLOSURE OF INFORMATION

Address _____

Social Security No. _____

I, _____, residing at _____
on _____ hereby authorize Food Stamp and Public Assistance Programs to verify my
employment income, disability and retirement benefits; savings and checking accounts; Real and Personal Property;
Life and Medical Insurance coverages; and any other information relevant to my eligibility for participation and
compliance in any of the above programs.

I also authorize any person, partnership, corporation, association or government agency possessing information on
such matters, to release such information.

I understand this information is confidential and will be used by the program staff only for the purpose of verifying
my eligibility to participate in the Food Stamp/Public Assistance programs.

I further understand that my refusal to sign this consent may result in termination or denial of benefits.

Client/Guardian/Parent Signature

Date

AUTHORIZED STAFF

Date

WITNESS (IF NEEDED)

Date

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
FOOD STAMP PROGRAM

YOUR FOOD STAMP RIGHTS

You have the right to:

- Receive an application when you ask for it.
- Turn in your application the same day you receive it.
- Receive your food stamps (*or be notified that you are not eligible for the program*) within 30 days
after you turn in your application.
- Receive food stamps within a few days if you are eligible and have little or no income.
- Have a fair hearing if you disagree with any action taken on your case.

If you believe that you or any group of individuals have been discriminated against by the Food
Stamp Program because of age, sex, color, race, handicap, religious creed, national origin or
political beliefs, write immediately to the Secretary of Agriculture, Washington, D.C. 20250.

I have read and understand my RIGHTS.

Signature / Date

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
FOOD STAMP PROGRAM

NOTICE

- Changes in any source of income.
- If anyone in your household gets a car or other licensed vehicle such as a motorcycle, boat, etc.
- If your household's total savings, cash on hand, property and other resources increase, or amount to \$1,500 or more.
- The number of people in your household changes.
- Your new address, new rent or mortgage costs if you move.
- If your utilities or dependent care costs (babysitting) change.
- When the total medical expenses of members 60 years or older, or whose Social Security Disability payments go up or down by \$25 or more.

Do NOT wait for your renewal appointment.

You MUST report these changes within 10 days you become aware of them.

The Food Stamp Change Report Form is provided for this purpose. Drop it off at the Food Stamp Office at which you were processed, or mail it to the office in the postage paid envelope provided with the form.

IF YOU PURPOSELY HOLD BACK INFORMATION ABOUT CHANGES IN YOUR HOUSEHOLD, YOU WILL OWE US THE VALUE OF ANY EXTRA FOOD STAMPS YOU RECEIVE, AS A RESULT. YOU MAY ALSO BE BARRED FROM THE FOOD STAMP PROGRAM FOR 3 MONTHS TO 2 YEARS, AND BE FINED, IMPRISONED, OR BOTH.

THE FOOD STAMP OFFICE

My caseworker has explained to me my reporting responsibilities. I understand this requirement and the penalties for failing to report any changes in my household circumstances or for withholding any information that is necessary in determining my eligibility for program benefits.

Signature of Applicant/Authorized Representative

The following certifications are to be signed as indicated when the person whose name appears on the front of this card is physically unable to obtain the food coupons.

CERTIFICATION

By - Authorized Household Member
(Name must appear on ID Card)

authorization to participate cards to the person whose signature appears below for the purpose of making the current redemption for me.

Household Signature Authorizing
Emergency Representative

CERTIFICATION

By - Emergency Authorized Representative

I certify that I have received the identification and ATP cards from the person whose signature appears above and will return the food coupons and ID card to that person.

Signature of Emergency Authorized
Representative

Emergency representative must
present the ID card and ATP card
of the authorized household member.

A.T.P. CARD

GUAM FOOD STAMP PROGRAM
AUTHORIZATION TO PARTICIPATE

SERIAL NO. 0445084

TYPE OF BENEFIT

OTC

INITIAL

RETROACTIVE

SUPPLEMENTAL

RESTORATION

REPLACEMENT

COUPON BOOK
DISTRIBUTION TABLE

2	7	10	40	50	65
---	---	----	----	----	----

TOTAL COUPON
ALLOTMENT \$

VOID
VOID

AUTHORIZED SIGNATURE

FOOD STAMP I.D. CARD

Government of Guam
Dept. of Public Health & Soc. Service
FOOD STAMP IDENTIFICATION CARD 193214

Those named below are eligible to participate in Food Stamps Program Transactions.

CASE NO. _____

Head of Household _____ Signature _____

I. D. or SS No. _____

Spouse _____ Signature _____

I. D. or SS No. _____

Authorized Representative _____ Signature _____

I. D. or SS No. _____

☐ Original ☐ Replacement

Date Issued _____

Director of Public Health
and Social Services

This card is to be used whenever you are using your Food Stamps. It will have your name and signature along with your spouse's name and the name of anyone who is assisting you in obtaining the Food Stamp benefits.

If you lose your ID Card, notify your worker.

GUAM EMPLOYMENT AND TRAINING PROGRAM

The Department of Public Health and Social Services implements the Guam Employment and Training Program in coordination with the Department of Labor, Agency of Human Resource Development, and the Guam Community College. The program provides employment and training opportunities to Food Stamp recipients for mainstreaming into the employment market thereby decreasing dependency on the Food Stamp Program.

1. Job Development
2. On the Job Training
3. Summer Youth Employment and Training Program (SYETP)
4. Apprenticeship Training Program

Non-Work Competent

1. Job Enhancement
2. Independent Job Search
3. Institutional Training

WHO ARE REQUIRED TO WORK REGISTER

1. Able bodied men and women receiving assistance from the Food Stamp Program.
2. Between the ages of 16 - 59 years of age.
3. Unemployed or working and earning less than 30 hours a week X the minimum wage.
4. If you are retired and not involved in any form of gainful employment.

WHO ARE REQUIRED TO WORK REGISTER

1. Under the age of 16 years of age or 60 years of age and over.
2. Enrolled in a secondary school or in an employment and training program at least half time.
3. Disabled physically or mentally as certified by a licensed physician.
4. Is currently enrolled in the WIN program.
5. Employed full-time at 30 hours a week of earning at least \$100.50 in gross wages weekly.
6. Caretaker of a child under 6 years of age or a person who is physically or mentally incapable of taking care of self.
7. Pregnant over 7 months or considered a high risk pregnancy as determined by a licensed physician.

IF YOU FIT IN ANY OF THE CATEGORIES LISTED, PLEASE ADVISE YOUR CASEWORKER AS YOU OR A MEMBER OF YOUR HOUSEHOLD WILL BE REQUIRED TO REGISTER FOR THE GUAM EMPLOYMENT AND TRAINING PROGRAM.

ceive a letter indicating whom in your household must comply. You must ensure that you comply to all appointments made and to all requirements set and required by the Department of Labor, Agency of Human Resource Development, or the Guam Community College.

2. Ensure that any documentation required of you to furnish is timely submitted to your caseworker or to the Department or Agency requesting for the information. Failure to comply may result in the denial of your application or by the "TERMINATION" of your benefits.
3. If you are selected you must appear for an assessment interview at the Department of Labor to determine whether to be placed into training or to conduct competitive job search. You must bring your Passport, Certificate of Naturalization, Alien Registration Card, ID Card issued by the Guam Police Department, or any form of employment authorization. This is required by Federal Law in order to determine your citizenship or working status.

WHAT HAPPENS IF I DO NOT COMPLY

1. For any reason that you are reported in non-compliance by the Department of Labor, you will be terminated from receiving benefits for a period of two (2) months. In order to not be disqualified from the Food Stamp Program, you must do the following:
 - A. Ensure to call your caseworker, the Guam Employment and Training Coordinator, or the Department of Labor if you cannot make it to a scheduled appointment. Failure to contact any of those mentioned after the appointment may result in the termination of your benefits.
 - B. Ensure to provide the documents requested in a timely manner. Failure to do so may result in termination or the delayed processing of your Food Stamp Benefits.
 - C. Remember, the Guam Employment and Training Program exist as a condition of eligibility on receiving your Food Stamp benefits. At any time you do not comply may affect your benefits. Protect your benefits as this is a privilege not a right.

PARTICIPANT REIMBURSEMENT

YOU MAYBE ENTITLED TO RECEIVE UP TO \$50.00 OF REIMBURSEMENT FOR PARTICIPATING IN THE GUAM EMPLOYMENT AND TRAINING PROGRAM (ETP).

IT IS AVAILABLE TO ALL ETP PARTICIPANTS FOR EXPENDITURES TRANSPORTATION, AND CHILD CARE WHILE PARTICIPATING IN THE EMPLOYMENT AND TRAINING PROGRAM.

TO REQUEST FOR THIS REIMBURSEMENT, YOU MUST PRESENT THE FOLLOWING DOCUMENTS TO THE FOOD STAMP OFFICE:

- 1) ANY RECEIPT FOR GASOLINE YOU PAID FOR IN ORDER FOR YOU TO PARTICIPATE IN ETP DURING THE PERIOD OF PARTICIPATION (OR)
- 2) ANY RECEIPT OR STATEMENT FROM THE PERSON WHO PROVIDED TRANSPORTATION SERVICE IN ORDER FOR YOU TO PARTICIPATE IN ETP DURING THE PERIOD OF PARTICIPATION (OR)
- 3) ANY RECEIPT OR STATEMENT FROM THE PERSON OR BUSINESS WHO PROVIDED CHILD CARE IN ORDER FOR YOU TO PARTICIPATE IN ETP DURING THE PERIOD OF PARTICIPATION.

YOU MUST SUBMIT YOUR DOCUMENTS TO YOUR CASE WORKER OR TO ETP COORDINATOR MR. ROLAND VILLASVERDE AT THE FOOD STAMP OFFICE, MANGILAO, WITHIN 10 DAYS AFTER THE END OF THE ACTIVITY MONTH IN ORDER TO QUALIFY FOR THIS REIMBURSEMENT.

IF YOU NEED ADDITIONAL INFORMATION, PLEASE CALL YOUR WORKER OR MR. ROLAND VILLASVERDE AT 734-2951 THRU 9.



DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
BUREAU OF ECONOMIC SECURITY
POST OFFICE BOX 2816
AGANA, GUAM 96910



GUAM EMPLOYMENT AND TRAINING PROGRAM

CASE NUMBER

MAILING ADDRESS

CASE NAME

SOCIAL SECURITY NUMBER

GETP PARTICIPANT NAME

SOCIAL SECURITY NUMBER

I AM REQUESTING FOR THE REIMBURSEMENT OF THE FOLLOWING EXPENSES
INCURRED IN THE MONTH OF

☐ Child Care \$
☐ Transportation \$

SIGNATURE OF ETP PARTICIPANT:

DATE:

FOR OFFICIAL USE ONLY

DATE RECEIVED: BY WHOM:

☐ Attachment of Receipts

APPROVED BY:

Date Direct Payment Prepared

Date PCCU Supervisor Initial

ROLAND VILLAVERDE
Program Coordinator II

WORK REGISTRATION FORM

WORK HISTORY Describe your most important jobs (including military). Begin with your present or most recent. List main duties/assignments, tools, or equipments used, etc. below.

COMPANY NAME JOB TITLE:

ADDRESS DUTIES:

TYPE OF BUSINESS

PAY

COMPANY NAME JOB TITLE:

ADDRESS DUTIES:

TYPE OF BUSINESS

DURATION ENDING DATE PAY

REASON FOR LEAVING JOB

COMPANY NAME JOB TITLE:

ADDRESS DUTIES:

TYPE OF BUSINESS

DURATION ENDING DATE PAY

REASON FOR LEAVING JOB

HNDCP VETERAN FS ECON DIS OFFICE USE— DO NOT WRITE BELOW THIS LINE
OCCUPATIONAL TITLE MOS. EXP. OCC. CODE

PRINT NAME (Last, First, Mid, Init.) SOC. SEC. NO. 1)

MAILING ADDRESS (P.O. Box or Street, City State, Zip) 2)

TELEPHONE NO. SEX BIRTH DATE U. S. CITIZEN DATES OF MILITARY SERVICE REGISTRATION DATE

Male No Yes No Entered Released (Mo. Day, Yr.)

NO. IN FAMILY FAMILY INCOME (Last 12 mos. before taxes \$) IF NEEDED FOR WORK, DO YOU HAVE

HIGHEST GRADE OF SCHOOL OR COLLEGE COMPLETED Driver's License Automobile
Operator's Yes
Chauffeur's No
Work Tools Yes No
If yes, list kind

LIST ANY TRAINING YOU HAVE RECEIVED SUCH AS VOC TECH OR MILITARY SCHOOLING

DO YOU HAVE A PHYSICAL OR MENTAL IMPAIRMENT WHICH WOULD IMPOSE LIMITS ON YOU AS TO WHAT KIND OF WORK YOU CAN DO No Yes

IF YES, DESCRIBE

LIST OFFICE MACHINE(S) YOU OPERATE:

SKILLED TRADES: What equipment or machinery do you operate, please list if any:

WORK APPLICATION

EDW'S INIT.

DO NOT WRITE ON THIS SIDE OF FORM

SUMMARY OF OTHER WORK EXPERIENCE		OTHER SKILLS, KNOWLEDGES, ABILITIES		TEST RESULTS	

GROUP	HNDCP	No	VETERAN	No	FOOD STAMPS	No	Case Name/Wkr. ID No.
W NH	PHY		Viet		Head Hshld.		
B NH	MRTD		Other		Other		
HISP	MRSTD		Era		Job Search Act		Cert. Period
AI/ALAS NAT.			4	7	(Head Hshld.)		
AS. PAC. IS.			5	8	Job Search Act		Exempt from Job Search
	AGE		6	9	(Other)		Yes No

DIVISION OF PUBLIC WELFARE

.....PLEASE READ.....PLEASE READ.....

"IMPORTANT NOTICE"

Food Stamp Program will implement the following changes in the use of an authorized representative by households receiving food stamp benefits.

- 1) An authorized representative may represent a maximum of three (3) households. THERE WILL BE NO EXCEPTIONS TO THIS POLICY!
- 2) Food Stamp Households must declare the person they wish to be their authorized representative on the Food Stamp application, either at the time of application or recertification.
- 3) When a person is chosen as Authorized Representative (AR), the person must complete the AR information sheet and receive approval from the Food Stamp Program before he or she can function as an Authorized Representative. The information sheet must be completed in triplicate (3 copies).
 - 1). Authorized Representative's Copy
 - 2). Household's Copy
 - 3). Food Stamp Programs" File Copy
- 4) If an Authorized Representative is charge with any misrepresentation or abuses in the Food Stamp Program, he or she will be disqualified from being an AR for up to (1) year for the first violation. If a second violation is committed, he or she will be permanently disqualified from being an Authorized Representative for any Food Stamp household.

Should you have any questions, please contact your caseworker.

Telephone:	Dededo	-	632-4015 thru 4018
	Central	-	734-2951 thru 59
	Inarajan	-	828-8613

AUTHORIZED REPRESENTATIVE REGISTRATION FORM

AR FORM-85

AUTHORIZED REPRESENTATIVE

NAME: _____
ID/SSN: _____
ADDRESS: _____
EMPLOYER: _____

HOUSEHOLD

CASE NAME: _____
CASE NUMBER: _____
ID/SSN: _____
ADDRESS: _____

Is the authorized representative an employee of DPH&SS? ☐ YES ☐ NO;
an ATP issuance teller? ☐ YES ☐ NO; an authorized retailer? ☐ YES ☐ NO

Is the authorized representative presently disqualified from participation in the Program? ☐ YES ☐ NO

Is the authorized representative already designated to represent any other household? ☐ YES ☐ NO

If so, please indicate the other household(s) being represented:

(1) CASE NAME: _____ CASE NUMBER: _____
(2) CASE NAME: _____ CASE NUMBER: _____
(3) CASE NAME: _____ CASE NUMBER: _____

The authorized representative is authorized by the household to be interviewed on behalf of the household; pick up ATP cards, transact ATP cards; and/or use coupons to purchase food for the household.

HOUSEHOLD CERTIFICATION STATEMENT:

I certify that the above information is true and correct to the best of my knowledge; I am freely requesting the designation of an authorized representative; and I understand my liability for any overissuance of benefits which may result from erroneous information given by the authorized representative.

DATE

() HEAD OF HOUSEHOLD () SPOUSE

AUTHORIZED REPRESENTATIVE CERTIFICATION STATEMENT:

I certify that the above information is true and correct to the best of my knowledge; I am aware of my responsibilities as an authorized representative to accurately represent household circumstances, ensure that the household receives the correct amount of benefits, properly utilize coupons, and report any changes in household circumstances; and I am aware of the penalties of disqualification for misrepresentation of information or misuse of benefits.

DATE

AUTHORIZED REPRESENTATIVE

☐ ACCEPTED ☐ NOT ACCEPTED

COMMENTS: _____

DATE

CASEWORKER

White - File, Yellow - Client, Pink - Certification Clerk

HOW DO I USE MY FOOD STAMPS

You are receiving food stamps so that you may purchase food for good health. The amount you receive is based on the Department of Agriculture's Thrifty Food Plan, which is an estimate of what it costs to provide nutritious but inexpensive meals. Food stamps are used like cash and most grocery stores accept them; however, there are some basic rules which you and the grocer must follow.

ELIGIBLE PRODUCTS

All food or food products for human consumption. Vegetable seeds and food producing plants, roots, and trees. Also, seeds and plants to produce spices and herbs for use in cooking foods.

Items considered "health foods" such as wheat germ, brewers yeast, sunflower seeds packaged for human consumption, rose hips powder, and enriched or fortified foods.

Infant formula, diabetic or diebetic foods.

Deposits on returnable bottles or containers. Distilled water and ice, if labeled "for human consumption".

Items used in the preparation and/or preservation of food such as spices and herbs, pectin, lard or shortening.

Snack foods such as candy, potato or tortilla chips, chewing gum, and soft drinks.

Meals prepared for and delivered or served to elderly or handicapped food stamp recipients if the public or private organization is authorized to accept food stamp coupons.

INELIGIBLE PRODUCTS

Alcoholic beverages, and tobacco. Non-food items such as soap and toiletries, paper products, cleaning products, and cooking utensils.

Items used for gardening such as fertilizer, peat moss and similar items.

Items not intended for human consumption such as laundry starch, dog and cat food, seeds packaged as bird seed, and decorative dye as that used to color hard cooked eggs. Items for food preservation such as pressure cookers, canning, jars and lids, paraffin, freezer containers, and wrapping paper.

Therapeutic products and deficiency correctors such as vitamins and mineral in any form.

All health aids such as aspirin, cough drops or syrups and other cold remedies, antacids, and all patent medicines.

Hot foods and hot food products sold in grocery stores, hot at the point of sale, and ready for immediate consumption. All foods marketed to be heated and served on the premises, and any prepared food sold to be consumed on the premises.

When going to the store, be sure you have the following with you.

- 1) Food Stamps coupons and the booklet cover in which they came.
- 2) Your Food Stamp ID card.

As you put your groceries in the cart, keep food items which can be purchased with food stamps separate from items which you will purchase with cash. By doing this, you can get through the

When you reach the checkout counter, tell the cashier that you are paying with food stamps before the items are checked. When paying with food stamps, you may be asked to show your ID card. Your coupons should be within the cover, or you should have the cover with you. The coupons are stamped with a serial number which matches the number on the cover. The grocer will not accept loose coupons of a value greater than \$1 for which you have no cover with the same serial number. Try to pay to the nearest dollar.

For change you will receive \$1 coupons only. do not accept \$1 coupons if they have been endorsed or cancelled, and do not accept as change, coupons of values greater than \$1. For change amounts under \$1, you have three options which you can choose for change amounts. (1) You may receive cash in amounts of 99 cents or less. (2) You may "trade out": or obtain additional eligible foods to make up the difference. (3) You may pay the store the difference in cash.

Food stamp coupons may not be used to pay for credit or charge accounts. They can be redeemed only at the time of a food purchase.

How To Request A Fair Hearing

As an applicant or participant in the Food Stamp Program, you have the right to a fair hearing if you disagree with an action taken on your case. A fair hearing is a chance for you to explain to a hearing officer why you disagree with the Food Stamp Office's decision on your case. Below are the steps to follow when requesting a fair hearing.

1. You can request a hearing if you disagree with any action taken by the Food Stamp Office within 90 days from the date the action was taken.
2. A request for hearing can be orally expressed or written. You or Your representative can request the fair hearing. Tell the Food Stamp Office that you want a fair hearing. Forms are available for this purpose.
3. An agency conference will be available to you upon request. This is optional and does not replace the fair hearing. The conference is held with the Program Supervisor and may lead to a resolution of your complaint or disagreement. However, a hearing will still be held unless you make a written withdrawal of your request for a fair hearing.
4. A fair hearing will be set up with a hearing official and a hearing authority who will decide on the case.
5. You or your representative may examine your case file prior to the hearing in order to prepare its presentation.
6. At least 10 days before the hearing, a written notice will be sent to you informing you of the time, date, and place of the hearing.

7. If the time of the hearing is inconvenient, you should notify the Food Stamp Office. The hearing can be rescheduled. However, failure to appear for the fair hearing without good cause is reason to dismiss the case.
8. After the hearing, the hearing authority will decide on the case. You will be notified of this decision.
9. If you are not satisfied with the decision of the hearing, the household can pursue judicial review. The decision of the hearing authority can be reversed.

"YOUR RIGHTS IN A FAIR HEARING"

- Right to a timely hearing
- Right to have the Food Stamp Office help you in preparing the hearing request.
- Right for available legal service
- Right for advance notice of date, time, and place of hearing
- Right to postpone the hearing up to 30 days
- Right to examine all documents and records in order to prepare for the hearing
- Right to present your case or have it presented by legal counsel or others
- Right to bring witnesses
- Right to question or refuse any testimony or evidence
- Right to advance arguments without undue interference
- Right to submit evidence to establish all pertinent facts in the case

FOR MORE INFORMATION, CONTACT
YOUR FOOD STAMP OFFICE.

Filing A Discrimination Complaint

It is the policy of the Food Stamp Office to administer and provide service to any applicant or eligible person.

d. Reason for the alleged discrimination (age, race, color, sex, handicap, religious).

1. If you feel you have been discriminated against, you may file a complaint with the Supervisor of the Food Stamp Program. You may make this complaint verbally or in writing. Forms are available at the Food Stamp Office for this purpose.

2. Your complaint must be submitted, within 180 days from the date of the alleged discrimination.

3. An investigation by the Department will follow the filing of your complaint.

4. A report will be submitted to FNS for every discrimination complaint processed. This report will contain the findings of the investigation and the corrective action taken.

5. You also have the right to file a written complaint with the Food and Nutrition Service to the Secretary or Administrator, FNS, Washington, DC 20250.

6. The written complaint should contain the following:
- a. Name, address, phone number, or other of contacting person alleging discrimination.
 - b. Location and name of organization or office accused of discrimination.
 - c. Nature of incident or action that led to alleged discrimination.

7. A complaint must be submitted within 180 days from the date of the alleged discrimination. FNS may extend this date.

FOOD STAMP OFFICE:

Mangilao	734-2951 - 59
Dededo	632-4015/6
Inarajan	828-8613

FOR MORE INFORMATION, CONTACT YOUR FOOD STAMP OFFICE.

FOOD STAMP AND PUBLIC ASSISTANCE

QUALITY CONTROL

The program provides a way for low-income people to buy the amount and variety of good food stamp recipients include the working poor, households headed by women who must support themselves and their families temporarily out of work and others who have in common the need for a healthy diet.

IMPROVING PROGRAM MANAGEMENT

The U.S. Department of Agriculture and State and local agencies that administer the Food Stamp Program have found that misinterpretation of program rules or wrongful application of the national standards can result in loss of benefits to clients and/or increased program costs. By identifying areas prone to error at local levels, action can be taken to improve the situation, thereby insuring that food stamp dollars are spent as intended by the Congress.

HOW IT IS DONE - - - THE SYSTEM

It is called Quality Control (QC) and it is a standard system designed by FNS to provide State and Federal agencies with information on how well the program is being run. Each State operates its own QC system with USDA's Food and Nutrition Service (FNS) periodically reviewing the State's system to insure that it accurately reflects the situation.

HOW QC WORKS

Just as a factory examines a sample of its products to insure that specifications are being met, a sample number of food stamp cases are examined each month to see that the rules were properly applied and correct decisions were made.

Who is selected for review - - - Both households approved to receive food stamps and households who were denied or had benefits discontinued are examined. These sample households are randomly selected.

Records check - - - The QC reviewer first checks the case file in the local food stamp office for errors of procedure - - were all the forms filled out completely and correctly are there any mathematical errors in calculating benefits, etc.?

Home visits - - - The reviewer then arranges to visit the home. The client must cooperate in making a mutually convenient appointment and cooperate with the interviewer or risk being disqualified from the Food Stamp Program.

During the home visit, the reviewer examines, in detail, the household's eligibility for food stamps, i.e. income, assets, expenses, eating arrangements, etc. The reviewer will verify the information by examining bank books, pay stubs, rent, utility and medical receipts, and may visit employers and banks, if necessary, to fully verify the circumstances of the households.

WHAT IS DONE WITH QC DATA

Information collected in these reviews is used in two ways:

Individual cases - - - When a reviewer discovers that a household has received food stamps incorrectly, or been

wrongfully denied benefits, a report is sent to the local food stamp office so that the error can be immediately corrected.

Error trends - - - Results from individual cases are regularly summarized into reports by the States. The States then use this more general data to spot error trends in the program. Perhaps one office is making more errors than similar offices because of a procedure or misunderstanding. Likewise, if a procedure seems prone to errors, the State can adjust to try to lower the error rate.

the program.

REWARDING STATES FOR LOW ERROR RATES

FNS pays 50% of the cost of operating the Food Stamp Program. When a State's QC system reflects a low or reduced error rate which is substantiated by FNS' QC system, then FNS will pay more of the operating costs.

The standards for participating in the Food Stamp Program are the same for everyone without regard to race, color, sex, religious creed, national origin, political beliefs, age or handicap.

PENALTY WARNING

OLD IS APPLYING FOR OR IS RECEIVING FOOD STAMPS, LY WITH THE FOOD STAMP PROGRAM'S RULES. ANY HOUSEHOLD WHO COMMITS AN INTERNTIONAL PRO-GRAM VIOLATION AS DETERMINED THROUGH AN ADMINISTRATIVE DISQUALIFICATION HEARING (OR WAIVED THE RIGHT TO AN ADMINISTRA-TIVE DISQUALIFICATION HEARING) OR BY A COURT OF APPROPRIATE JURISDICTION (OR BY SIGNING DISQUALIFICATION CONSENT AGREE-MENT) SHALL BE INELIGIBLE TO PARTICIPATE IN THE PROGRAM FOR: 6-MONTHS FOR 1st VIOLATION, AND 12-MONTHS FOR 2nd VIOLATION AND PERMANENTLY FOR 3rd VIOLATION. HE/SHE WILL ALSO BE SUBJECT TO PROSECUTION UNDER OTHER APPLICABLE FEDERAL OR TERRITORIAL LAWS. THE FOOD STAMP RULE PROVIDE THAT YOU SHOULD NOT MAKE FALSE OR MISLEADING STATEMENT, OR MISREPRESENT OR CONSEAL OR WITHHOLD FACTS, OR COMMIT ANY REGULATIONS, OR ANY GUAM LAWS RELATING TO THE USE, PRESENTATION, TRANSFER, ACQUISITION, RE-CEIPT, OR POSSESSION OF FOOD STAMP COUPONS OR AUTHORIZE TO PARTICIPATE (ATP) CARDS.

ALL INFORMATION GIVEN IS SUBJECT TO VERIFICATION BY FEDERAL AND LOCAL OFFICIALS.

SIGNATURE

DATE

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIVISION OF PUBLIC WELFARE
BUREAU OF ECONOMIC SECURITY

FOOD STAMP PROGRAM

ISSUANCE CENTERS:

Bank of Guam Issuance Center, Payless Market
Farenholt Avenue, Tamuning

Hours: 9:00 - 4:00 First 5 working days of the month
9:00 - 12:00 Other working days of the month

Bank of Guam, Dededo Branch (next to Chamorro Mart)

Hours: 9:00 - 3:00 First 5 working days of the month only.
CLOSED Other working days of the month.

BANK OF GUAM MOBILE UNIT:

Monday -- Talofoto	8:00 - 10:00 a.m.
Yona	10:30 - 12:30 p.m.
Chalan Pago/Ordot	1:30 - 3:30 p.m.
Tuesday - Santa Rita	8:00 - 10:00 a.m.
Agat	10:30 - 12:30 p.m.
Barrigada	1:30 - 3:30 p.m.
Wednesday - Commercial Port	9:00 - 12:00 p.m.
Piti	12:10 - 12:30 p.m.
Thursday - Mangilao/UOG	10:00 - 2:30 p.m.
Adm. Parking Lot	
Friday -- Umatac	8:00 - 10:00 a.m.
Merizo	10:30 - 12:30 p.m.
Inarajan	1:30 - 3:30 p.m.

DO YOU HAVE ANY QUESTIONS ABOUT FOOD STAMPS?

Call any of the Food Stamp Offices:
Central, Mangilao -- 734-2951/59
Southern, Inarajan - 828-8613
Northern, Dededo --- 632-4015/6