

**GUAM SHELTERS
HOMELESS COUNT 2000**

**By:
The Salvation Army
613-615 East Sunset Boulevard
Tiyan, Guam**

**For:
Guam Housing and Urban Renewal Authority
117 Bien Venida Avenue
Sinajana, Guam 96926**

November, 2000

Introduction and Background

Homelessness is prevalent throughout the world, even on our island paradise of Guam. Fortunately, many agencies exist on island to provide a variety of services to the homeless population. However, to continue improving the provision of these services, information about the size of the homeless population and its underlying issues is necessary. This information will help create a comprehensive care system that will prevent and reduce homelessness on Guam.

The April 2000 Guam homeless count revealed that there were 142 homeless people staying in shelters throughout the island. There were 353 confirmed homeless people living in areas other than shelters. The total homeless population was 495. In addition, an estimated 71 unconfirmed homeless people were identified.

In response to a request from the Guam Housing and Urban Renewal Authority, the Salvation Army conducted a point-in-time census of the homeless population living in shelters on Guam on October 20, 2000. The results from this count will aid in developing a continuum of care process that will help meet the needs of the homeless as they move to a more stable housing situation and work towards self-sufficiency goals. By identifying high percentage sub-populations, we will be able to recognize what the needs are regarding specific types of shelters and supportive service programs for the homeless. It will also provide a better understanding of the demographic characteristics of the homeless population on Guam.

We are glad to have been involved in the planning and carrying out of this homeless count because it has made us aware of the amount of individuals on Guam currently living in this arrangement and the issues underlying this problem. We appreciate the support and cooperation from other agencies involved in this effort. Many hands and hearts were put into this project, and for each of the individuals who took part, we are grateful for their contribution.

Methodology

The single day shelter count process was used to conduct this census. It consisted of counting those individuals and families staying in emergency or transitional shelters as well as permanent supportive housing for the homeless.

Shelter Providers

Data was collected from thirteen different shelters. Below is a list of each shelter and a brief explanation of their program:

Shelter	Program	# of beds & max. length of stay	Services Provided
Catholic Social Service - Alee Family Violence Shelter	provides emergency shelter for women and children who are victims of family violence. Provides safety and security in an emergency situation from abuse.	8 units 45 to 60 days	case management, transportation, individual and family counseling, referral services
Catholic Social Service – Alee Children’s Shelter	provides emergency shelter for abused and at risk children.	10 beds (exceptions allowed)	transportation, personal care (case management provided by CPS)
Catholic Social Service - Guma Sagrada	provides emergency shelter for abused adults with disabilities and elderly individuals	8 beds 45 days	case management, education, transportation, rehabilitation, and personal care
Catholic Social Service - Guma San Jose	provides emergency shelter for families and individuals	15 beds 60 days	case management, counseling, transportation, education workshops, food pantry, clothing, referral services
Catholic Social Service - Liheng Program	provides transitional housing for homeless families/individuals	30 units 2 years	case management, outreach, life skills training, job skills training, counseling, job placement assistance
Catholic Social Service – Caridad I	provides supportive housing for children who are emotionally, physically or mentally challenged	7 beds	case management, information and referral services, counseling services, and life skills training

Catholic Social Service – Caridad II	provides permanent supportive housing for severely disabled adults	6 beds	case management, information and referral services, counseling services, and life skills training
Department of Mental Health - Guma Ifil	transitional living program for adults suffering from chronic mental illness	12 beds length of stay varies	case management, mental health care, life skills training, transportation, personal care, supportive counseling
Sanctuary - Co-ed Shelter	provides emergency shelter for runaway, homeless, abused, and troubled teens	8 beds 30 days	case management, transportation, substance abuse treatment, supportive counseling, personal care, mental health care
Sanctuary Transitional Living Program	provides transitional shelter for runaway, homeless, abused, and troubled teens	8 beds 18 months	life skills training, education,
Guma Mami - Mary Clare Home	provides transitional housing for persons with challenging behavior	5 beds	crisis intervention, advocacy, referral and linkages, accessing services, personal management, mobility training
Guma Mami – Independent Group Home	provides permanent supportive housing for persons with significant disabilities	5 beds	crisis intervention, advocacy, referral and linkages, accessing services, personal management, mobility training
The Salvation Army – Lighthouse Recovery Center	provides transitional housing for homeless men with substance abuse issues	14 beds 90 days	counseling services, life skills training, addiction and recovery classes, information and referral

Guam Continuum of Care Survey Committee

All shelter providers were encouraged to be a part of a committee, initiated by the Guam Continuum of Care Coalition, to plan, prepare and carry out the homeless census. A list of members in this Survey Committee, and others who assisted in this effort, can be found in the appendix section of this report.

Committee Meetings

Survey Committee members were asked to attend meetings at the Salvation Army One Stop Homeless Assistance Center on September 6, 2000 and October 11, 2000. Representatives from 9 shelter programs attended. The agencies present were Catholic Social Services, Sanctuary Inc., Guma Mami and the Salvation Army. A representative from the Department of Mental Health and Substance Abuse Guma Ifil Program was not able to attend both meetings. However, a Guma Ifil worker was briefed on the meetings and furnished with the materials that were distributed.

The meetings' purpose was to compose a survey sheet to be used for the census, develop least burdensome procedures, seek their participation in the effort, and update the agencies on the project. During these meetings, shelter providers were given opportunities to ask questions, air potential difficulties and reveal issues that may arise during data collection.

Due to the shelter providers' participation in the single day shelter count on April 20, 2000, many were already familiar with the method. However, there were a few shelter representatives who were not familiar with the procedures. The 2 meetings prior to the count proved helpful for their understanding of the method.

Data Form

The data form, which can be found in the appendix, was derived from Guide to Continuum of Care Planning and Implementation, a guidebook to facilitate the design and implementation of comprehensive Continuum of Care systems in localities throughout the country. As a result of recommendations and suggestions made by the Survey Committee, a few changes were made to the guidebook's data form. The committee's edited version was used for this census.

Data Collection

Each agency was asked to conduct a count of the individuals and families in their shelter on the day of October 20, 2000. As an incentive, a t-shirt was given to each individual who completed the data form.

With the exception of Alee Children's Shelter, all other shelters completed their forms and submitted the information as requested. A Child Protective Services worker was able to furnish us with information regarding Alee Children's Shelter.

Results

On October 20, 2000, there were 150 homeless people staying in shelters on Guam.

Homeless In Shelters

The following statistics reveal some important trends in the problem of homelessness on Guam:

Homeless Residing in Shelters		
Total Homeless Residing in Shelters	150	100.00%
Total Households	102	100.00%
Sub Population		
Gender		
Male	59	39.33%
Female	51	34.00%
Unknown	40	26.67%
Veteran		
Veteran	8	7.84%
Non-veteran	94	92.16%
Age Groups		
Children	67	44.67%
Adults	83	55.33%
Under 18	67	44.67%
19-25	15	10.00%
26-35	19	12.67%
36-45	19	12.67%
46-62	18	12.00%
62+	4	2.67%
Unknown (spouses)	8	5.33%
Disability		
No	37	36.27%
One Disability	35	34.31%
Dual-Disability	19	18.63%
Physical/Medical	17	16.67%
Mental Health	25	24.51%
HIV/AIDS	0	0.00%
Substance Abuse	15	14.71%
Developmental	16	15.69%
Other	1	0.98%
No Answer	11	10.78%
Reason in Shelter		
Domestic Violence	12	11.76%
Discharged from Institution	14	13.73%
Unable to Pay Rent	18	17.65%
Fire/Other Disaster	0	0.00%
Family Break-up	46	45.10%
Evicted for Other Reason	16	15.69%
Other Reason	5	4.90%
No Answer	2	1.96%

No income/homeless due to		
Job Loss	16	15.69%
Mental Illness	15	14.71%
Medical Problem/Costs	13	12.75%
Alcohol/Drugs	10	9.80%
Money Management Problems	14	13.73%
Temporary Living Situation Ended	23	22.55%
Other Reason	23	22.55%
No Answer	15	14.71%
How long homeless		
<or= 1 MO	20	19.61%
2 - 6 MOS	21	20.59%
7- 12 MOS	4	3.92%
1-2 YRS	7	6.86%
2-3 YRS	7	6.86%
3-4 YRS	1	0.98%
4-5 YRS	2	1.96%
>5 YRS	5	4.90%
No Answer	35	34.31%
Spouse or Life Partner		
Households With Spouse In Shelter	8	7.84%
Households With No Spouse In Shelter	93	91.18%
No Answer	1	0.98%
Children		
Households with Children	19	18.63%
Households with No Children	82	80.39%
No Answer	1	0.98%
Total # Children of Families In Shelter	40	
Total # Children Elsewhere	14	
Bedroom Needed		
Studio	6	5.88%
1 BDRM	56	54.90%
2 BDRM	18	17.65%
3 BDRM	5	4.90%
4+ BDRM	3	2.94%
No Answer	14	13.73%
Home that meets ADA Requirement	1	0.98%
Sources of Income		
Full-Time Employment	7	6.86%
Part-Time Employment	10	9.80%
Unemployment Compensation/SDI	1	0.98%
DPHSS Assistance	37	36.27%
Vocational Programs	5	4.90%
Relatives/Friends	11	10.78%
Social Security	9	8.82%

Other	25	24.51%
No Answer	16	15.69%
If Unemployed, Seeking Work	26	25.49%
If Unemployed, Not Seeking Work	13	12.75%
Services Received		
Received Services	80	93.02%
Did Not Receive Services	6	6.98%
Food/Hot Meals	53	61.63%
Health Care	40	46.51%
Job Help	23	26.74%
Alcohol/Drug Counseling/Treatment	18	20.93%
Rehab	7	8.14%
Domestic Violence	5	5.81%
Respite Care	2	2.33%
Bus Ticket/Transit	19	22.09%
Monthly Rental Assistance	16	18.60%
Homeless Prevention Rental Assistance	4	4.65%
Medication	32	37.21%
General Counseling	30	34.88%
Housing Counseling/Placement	19	22.09%
Case Management	45	52.33%
Life Skills Training	40	46.51%
Child Care	4	4.65%
Mental Health Care	24	27.91%
Waiting List		
Currently On Waitlist	27	31.40%
Currently Not On Waitlist	59	68.60%
Food/Hot Meals	1	1.16%
Health Care	1	1.16%
Job Help	11	12.79%
Alcohol/Drug Counseling/Treatment	1	1.16%
Rehab	1	1.16%
Domestic Violence	1	1.16%
Respite Care	1	1.16%
Bus Ticket/Transit	2	2.33%
Monthly Rental Assistance	1	1.16%
Homeless Prevention Rental Assistance	2	2.33%
Medication	1	1.16%
General Counseling	0	0.00%
Housing Counseling/Placement	15	17.44%
Case Management	4	4.65%
Life Skills Training	4	4.65%
Child Care	0	0.00%
Mental Health Care	5	5.81%

Homeless Count by Shelter

The following statistics reveal the number of homeless individuals and persons in families with children residing in each shelter.

	Individuals	Persons in Families with Children
Alee I Family Violence Shelter	0	13
Alee II Children's Shelter	11	0
CSS Caridad I	4	0
CSS Caridad II	6	0
CSS Sagrada	5	0
CSS Liheng	4	34
CSS Guma San Jose	8	20
DMHSA Guma Ifil	8	0
S.A. Lighthouse Recovery Center	14	0
Guma Mami Mary Clare Home	5	0
Guma Mami Independent Group Home	5	0
Sanctuary Co-ed Shelter	6	0
Sanctuary Transitional Living Program	7	0

Barriers and Recommendations For Future Counts

The method used for this census was a fairly simple and inexpensive technique. Generally, everything flowed smoothly during the planning, preparation and implementation of the count. The following are some recommendations for future counts:

- The success of this census was mainly due to each shelter provider's participation in the effort. Shelter providers need to continue to give their support of this project. Guam is fortunate to have a collaborative group of shelter providers that is able to work together to meet the needs of the homeless population and work toward a common goal of preventing homelessness.
- The Survey Committee needs to clarify and resolve confidentiality issues during meetings prior to the count. This was discussed in general during our meetings prior to this recent count. However, there was one shelter that could not give us information as requested. We were referred to another agency that was able to furnish us with the data.

Summary

- On October 20, 2000, there were 150 homeless people staying in emergency, transitional or permanent supportive housing.
- This group consisted of fifty-five percent adults and forty-five percent children.
- There were five percent more males than females, not including the gender percentage of children in families.
- Eight percent were veterans.
- Thirty-six percent stated they have no disability while fifty-three percent have one or more disabilities.
- Forty-five percent stated that a break-up in the family was the reason for their homelessness. Eighteen percent are homeless due to their inability to pay their rent.
- Twenty-three percent stated they are homeless due to their temporary living situation ending. Job loss was the cause of homelessness for sixteen percent.
- Twenty percent have only been homeless less than or equal to a month. Another twenty-one percent have been homeless between two through six months.
- Only eight percent stated that their spouse/life partner was also staying in the shelter.
- Nineteen percent stated that they have children while eighty percent stated they have none. Forty children were residing in the shelter with their parent(s) while fourteen children were living elsewhere.
- Fifty-five percent need a 1-bedroom unit.
- Thirty-six percent receive benefits from the Department of Public Health and Social Services, eleven percent receive financial support from relatives or friends and only seven percent are employed full-time.
- Twenty-five percent stated they were unemployed and seeking work while thirteen percent stated they were unemployed and not seeking work. The remaining sixty-two percent are either employed or did not provide an answer.
- Ninety-three percent received services in the last month. The highest percentage of services used was food/hot meals followed by case management, health care and life skills training.
- Thirty-one percent were on a waitlist for services. The highest percentage of these services was housing counseling/placement, followed by job help and mental health care.

The information from this census is necessary as the continuum of care planning process continues. Homeless providers will now need to continue gathering together to determine gaps in the continuum of care system, develop strategies with an action plan, and implement those action steps for a successful continuum of care plan. As homeless providers work together with a set of common goals and a common vision, solutions will be developed to move the homeless toward permanent housing and self-sufficiency.

Appendix Section

The following agencies and individuals took part in this census by assisting in the planning and carrying out of this project, including furnishing data, giving helpful tips, and other various ways of support.

Guam Housing and Urban Renewal Authority

Rebecca Borja	Planner, Research, Planning and Evaluation Office
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Catholic Social Services

Sister Anna Landy	Alee Shelter
Sister Carol McClenon	Alee Shelter
Jesse Maanao	Project Director, Liheng Program
Dennis Penaflorida	Project Director, Liheng Program
Pete Manibusan	Project Director, Guma Sagrada
Josephine Rosario	Project Director, Guma San Jose
Jesse Catahay	Project Director, Caridad

Department of Mental Health & Substance Abuse

Josephine Sanchez	Guma Ifil
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Sanctuary, Inc.

Merlinda Tutay	Residential Director, Co-ed Shelter/Transitional Living Program
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Guma Mami, Inc.

Monica Flores	Direct Service Coordinator
Eli Ubedei	House Manager

Salvation Army

Larry Groenleer	Director, Lighthouse Recovery Center
Joy Groenleer	Director, One Stop Homeless Assistance Center

DPHSS

Charlene San Nicolas	Child Protective Services
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Shelter Survey

To try and serve you better, please answer the following questions about your situation:

- 1) Are you: ☐ Female ☐ Male
- 2) Are you a veteran? ☐ No ☐ Yes
- 3) How old are you? _____
- 4) Are you a person with a disability? ☐ No ☐ Yes
If yes, what is your disability?
☐ (A) Physical/medical ☐ (B) Mental Health ☐ (C) HIV/AIDS
☐ (D) Substance Abuse ☐ (E) Developmental ☐ (F) Other _____
- 5) Reason(s) for entering shelter:
☐ (A) Domestic violence ☐ (B) Discharged from institution
☐ (C) Unable to pay rent ☐ (D) Fire/other disaster destroyed my home
☐ (E) Family break-up ☐ (F) Evicted for other reason
- 6) Could not maintain income or stay housed due to:
☐ (A) Job lost ☐ (B) Mental illness
☐ (C) Medical problems/costs ☐ (D) Alcohol or other drug use
☐ (E) Money management problems
☐ (F) Temporary living situation ended
- 7) How long have you been homeless? _____
- 8) Are you homeless with a spouse or life partner? ☐ No ☐ Yes
- 9) Do you have any dependent children living with you? ☐ No ☐ Yes
If yes, number of children with you _____ Ages of children _____
number of children elsewhere _____ Ages of children _____
- 10) How big an apartment/house do you need?
☐ Studio ☐ 1 bdrm ☐ 2 bdrm ☐ 3 bdrm ☐ 4+ bdrm
☐ Home that meets ADA requirements (i.e. wheelchair accommodation)
- 11) What have your sources of income been in the last 6 months? Check all that apply.
☐ (A) Full Time Employment ☐ (B) Part Time Employment
☐ (C) Unemployment Comp/SDI ☐ (D) DPHSS (AFDC/TANF/GA/Food stamps)
☐ (E) Vocational Programs ☐ (F) Relatives/partner/friends
☐ (G) Social Security ☐ (H) Other sources of income: _____
- If unemployed, are you seeking work? ☐ No ☐ Yes
- 12) In the last month, what services have you used? Check as many as apply.

	Received	Waiting List
(A) Food/ Hot Meals		
(B) Health Care		
(C) Job Help		
(D) Alcohol/Drug Counseling or Treatment		
(E) Rehab		
(F) Domestic Violence		
(G) Respite Care		
(H) Bus Ticket/ Transit		
(I) Monthly Rental Assistance		
(J) Homeless Prevention Rental Assistance		
(K) Medication		
(L) General Counseling		
(M) Housing Counseling and Housing Placement		
(N) Case Management		
(O) Life Skills Training		
(P) Child Care		
(Q) Mental Health Care		

October 20, 2000

Location (City): _____

Phone Number: _____

Program Maximum Capacity:	Number of Families	Number of Individuals
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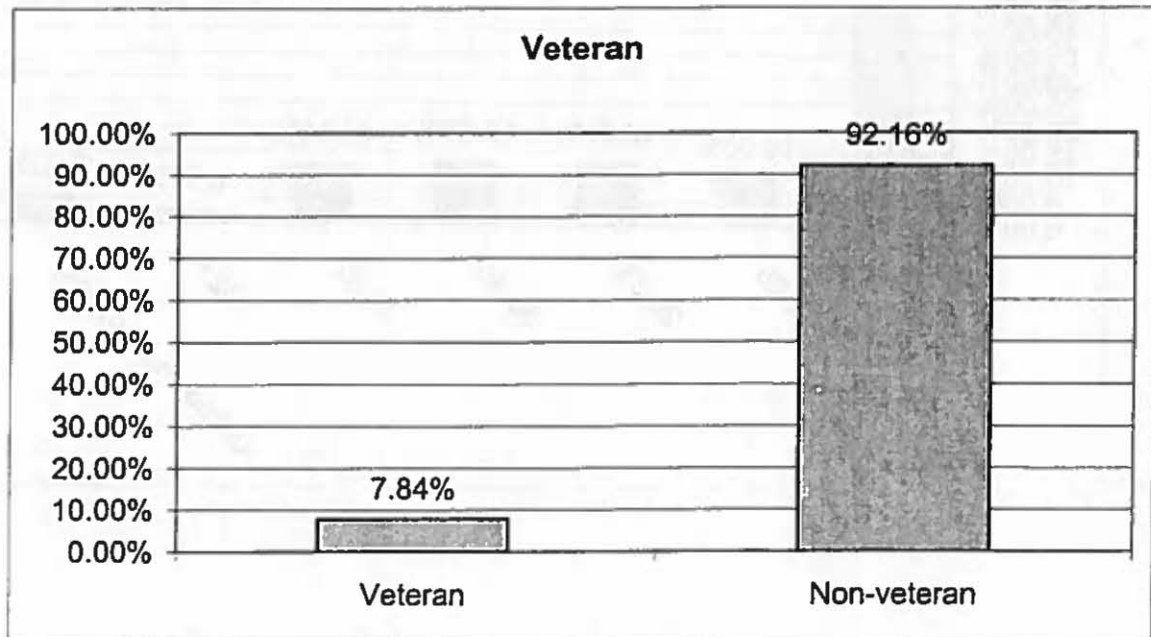
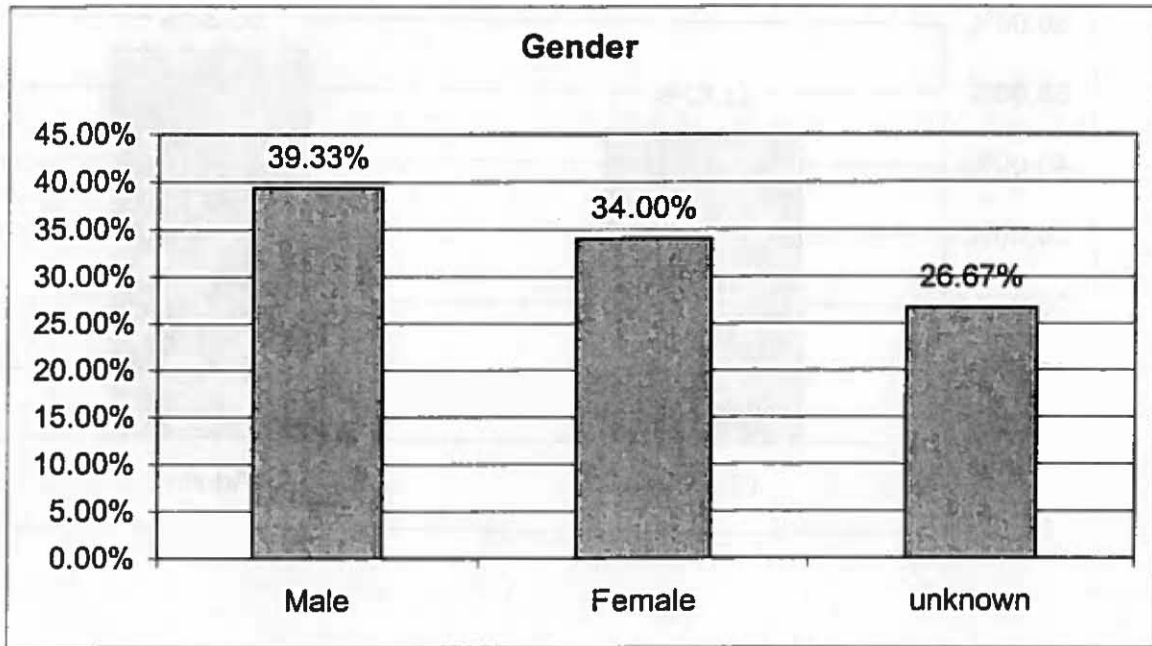
On Friday, October 20, 2000, please list each homeless family for whom you provided shelter. Each page has space for 12 families. Use as many pages as you need. Page _____ of _____

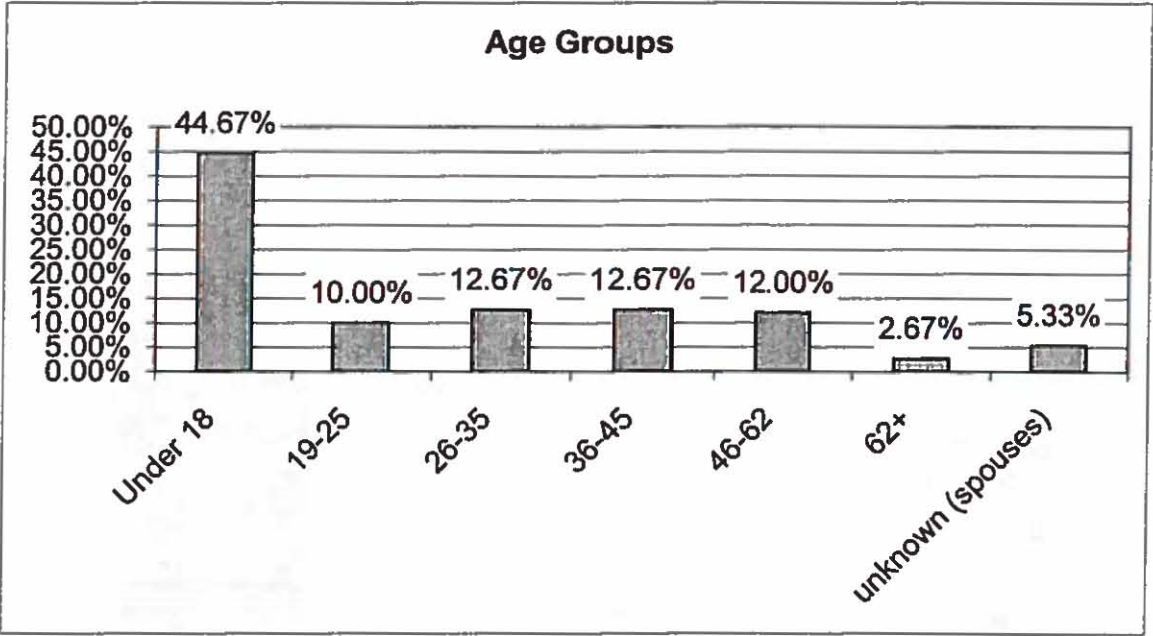
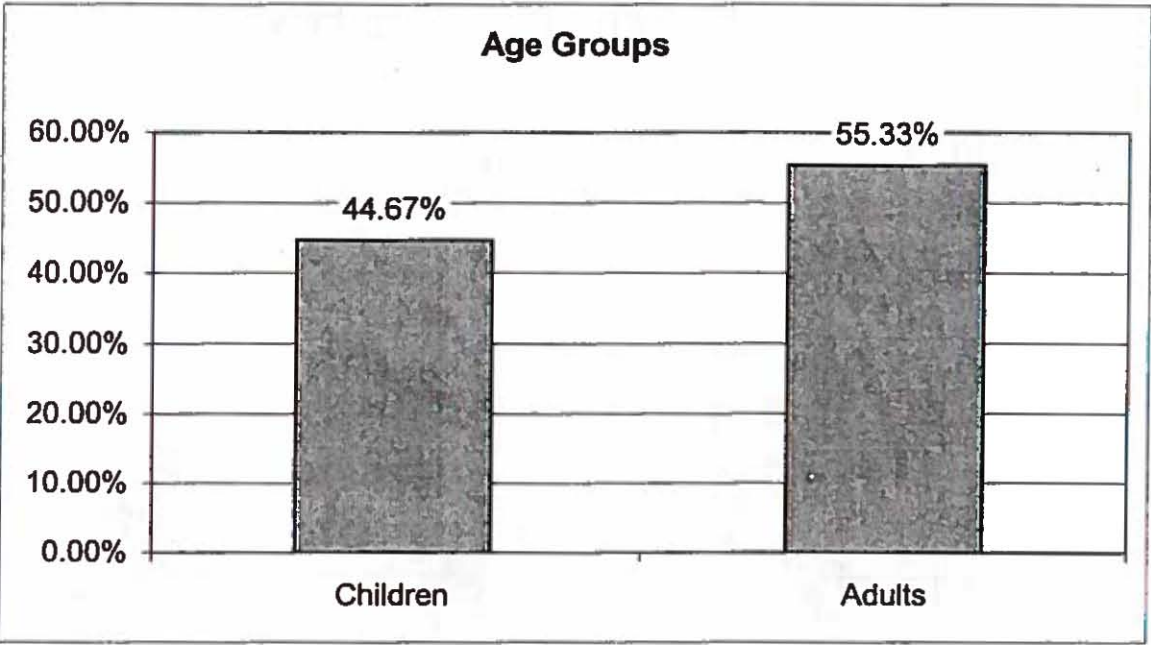
1 Sex M: Male F: Female	2 Veteran N: No Y: Yes	3 Age	4 Disability N: No Y: Yes A,B,C,D,E,F	5 Reason in Shelter A,B,C,D,E,F	6 No income/ homeless due to A,B,C,D,E,F	7 How long homeless	8 Spouse or life partner? N: No Y: Yes	9 Dependent Children?	10 Bdrm Needed?	11 Sources of Income A,B,C,D,E,F,G,H Seeking work? O,P,Q	12 Services Used A,B,C,D,E,F,G, H,I,J,K,L,M,N, O,P,Q	12 Waiting List A,B,C,D,E,F,G, H,I,J,K,L,M,N, O,P,Q
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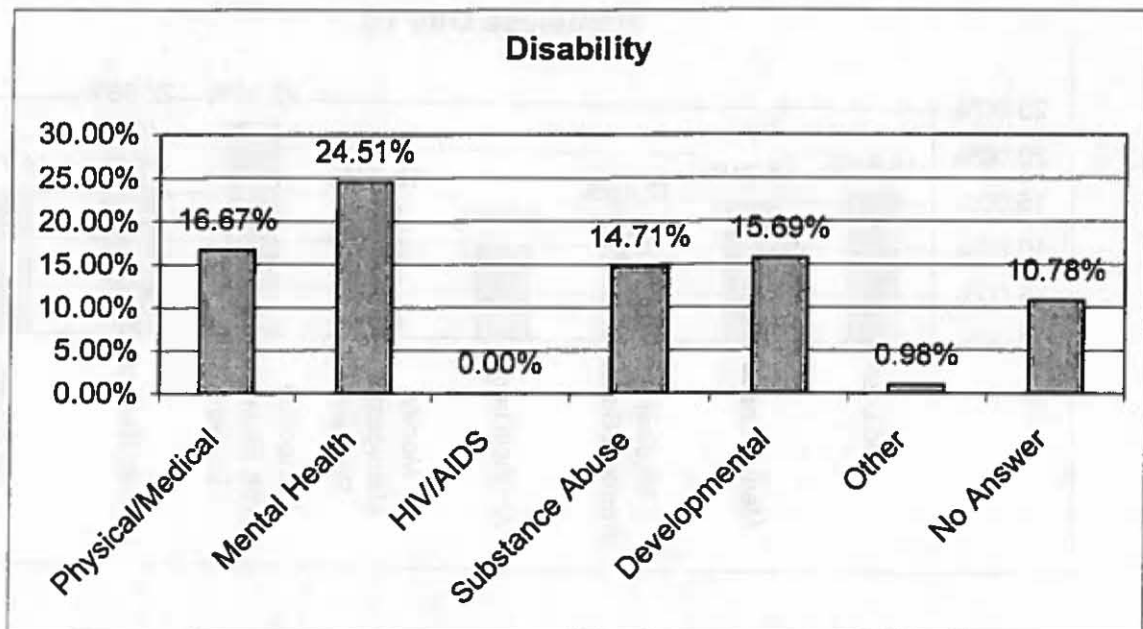
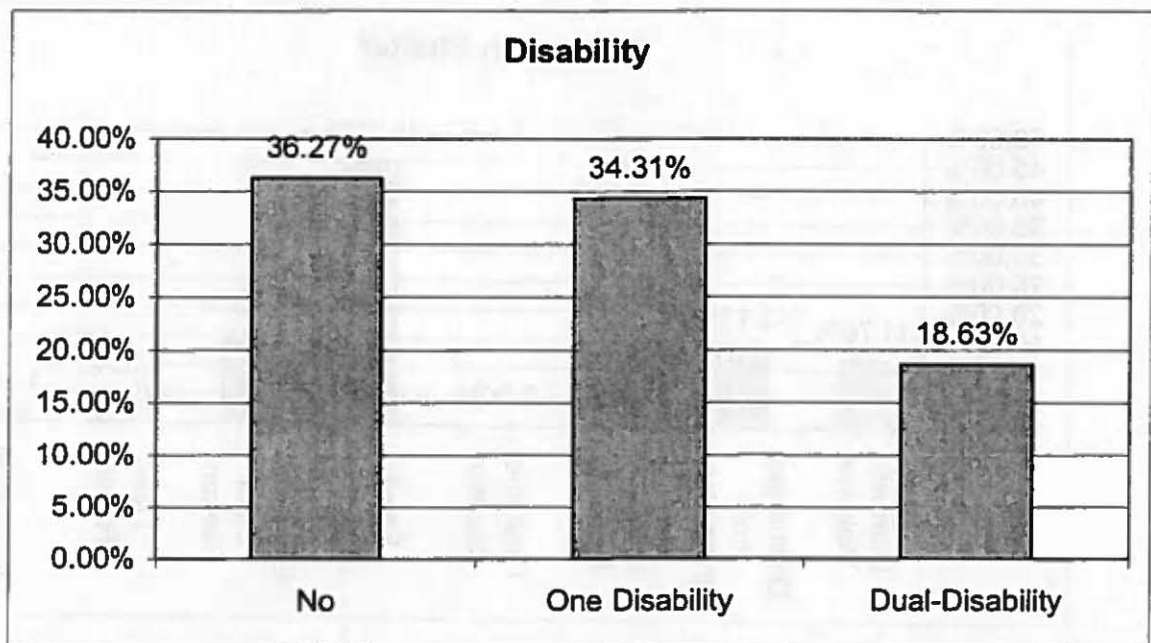
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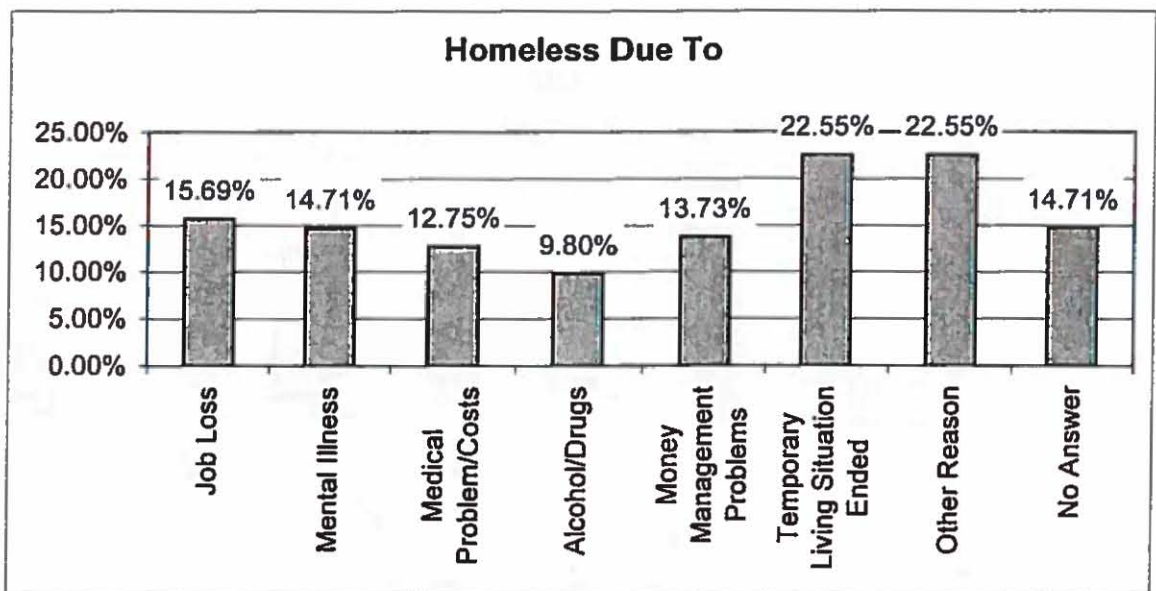
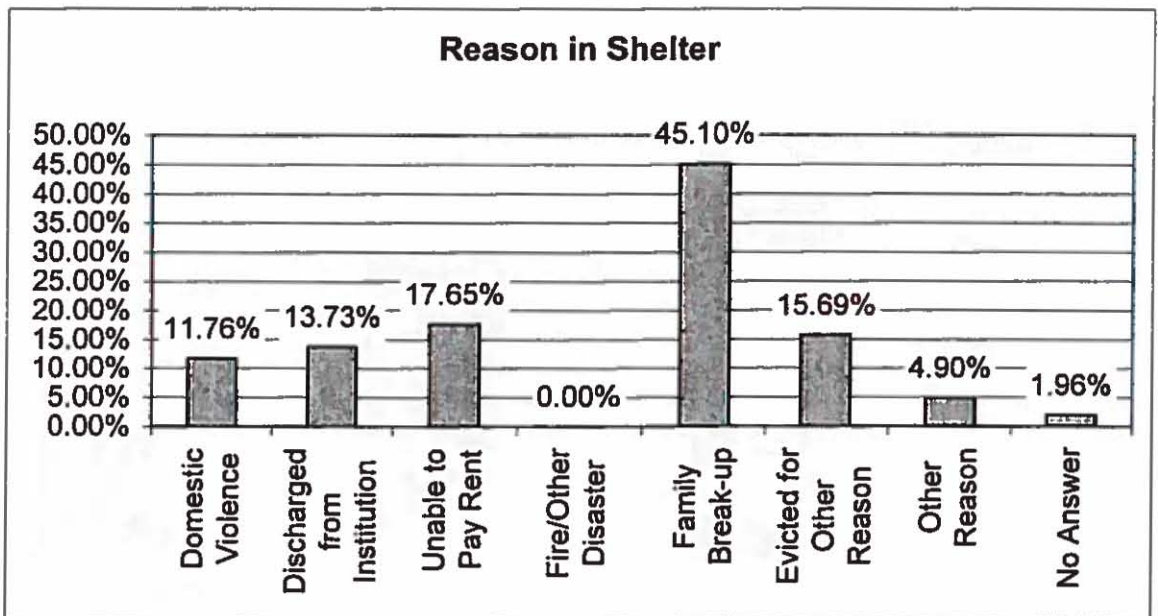
Please FAX this completed form to the Salvation Army Family Services Center (FAX 477-3505) on Monday, October 23, 2000.

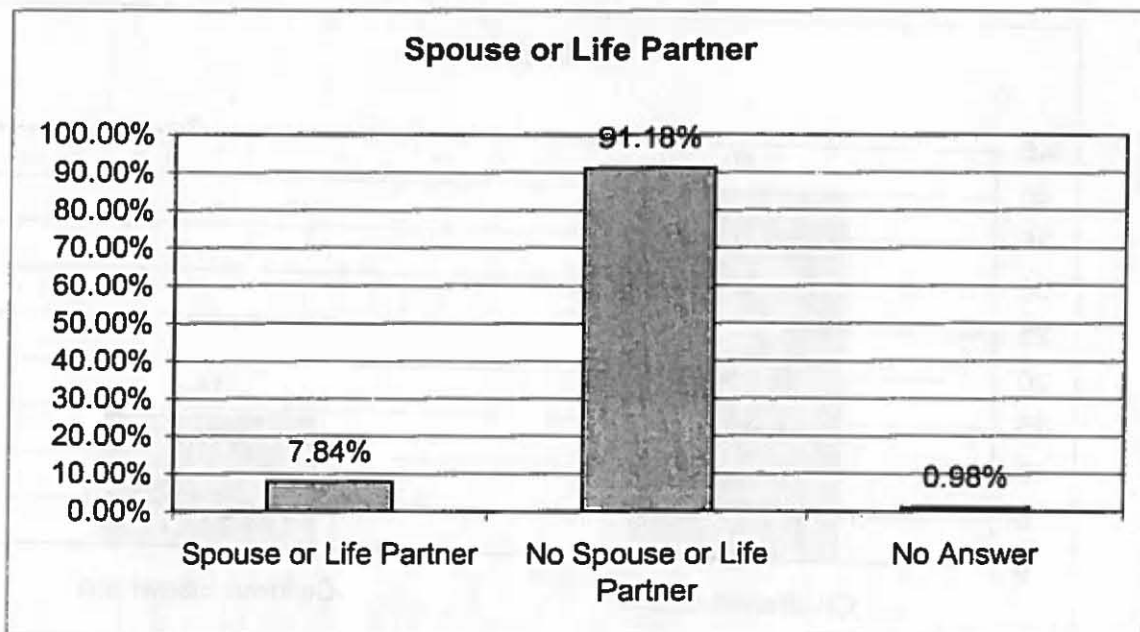
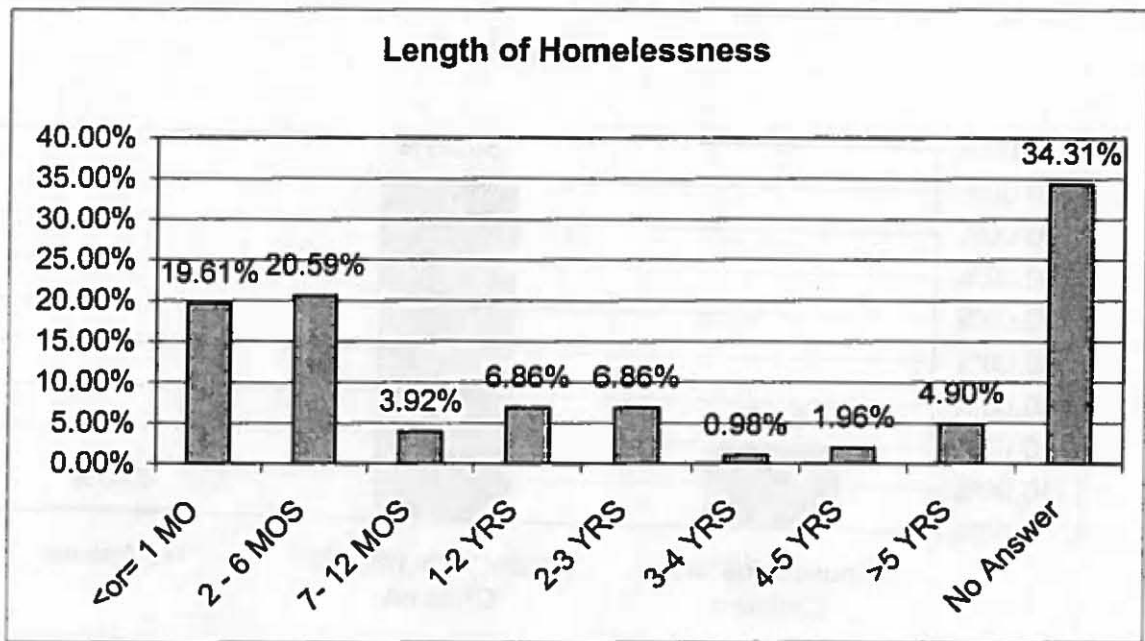
Graphs by Demographics

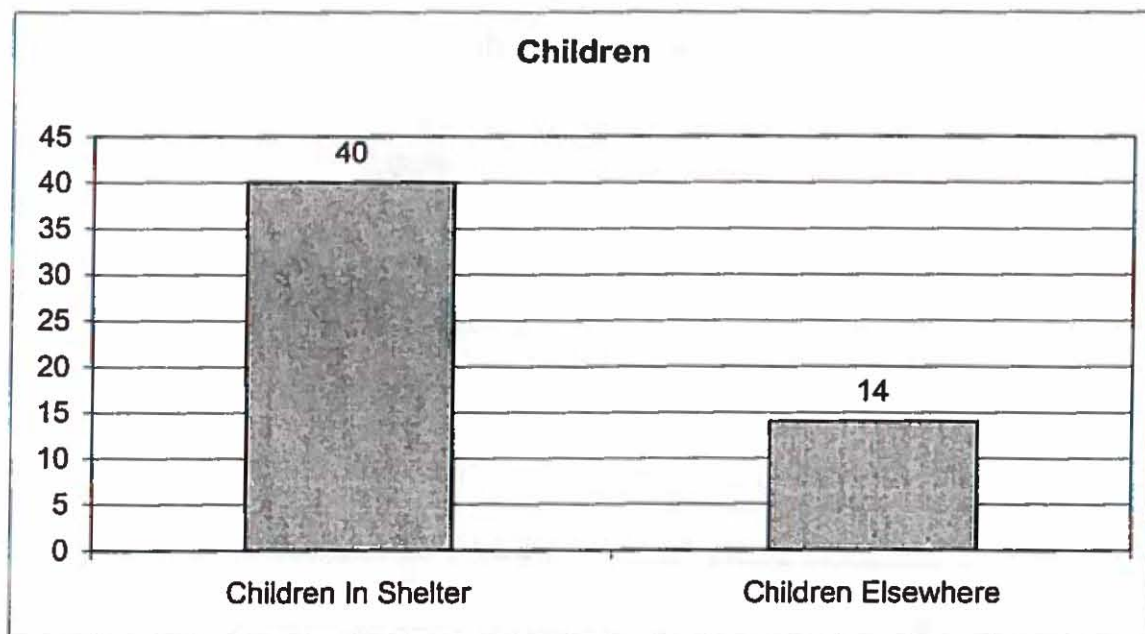
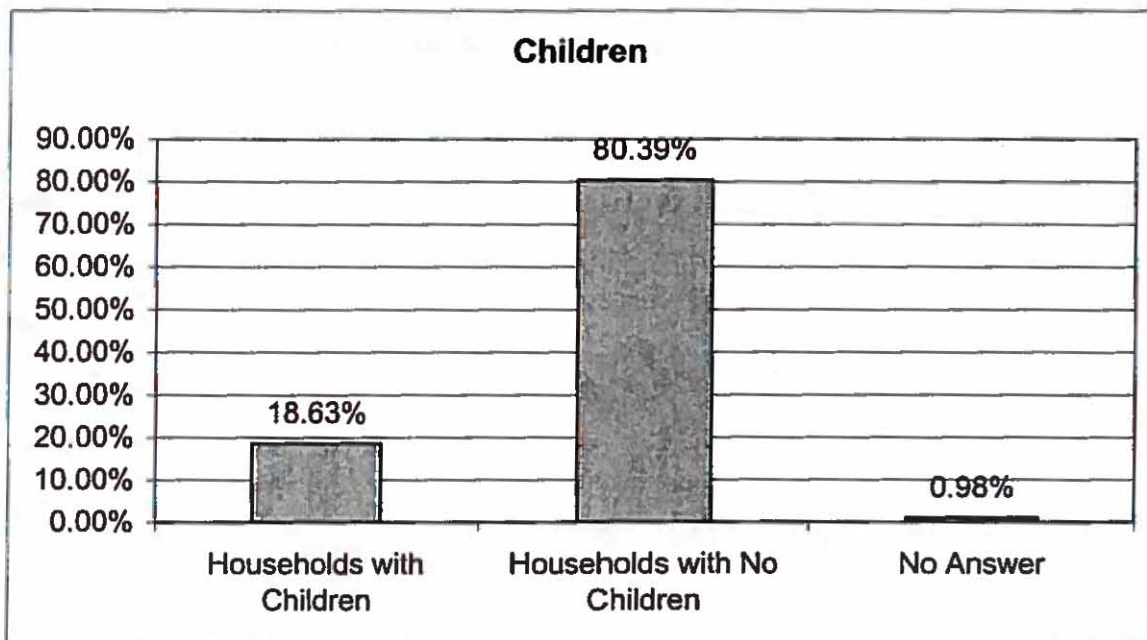


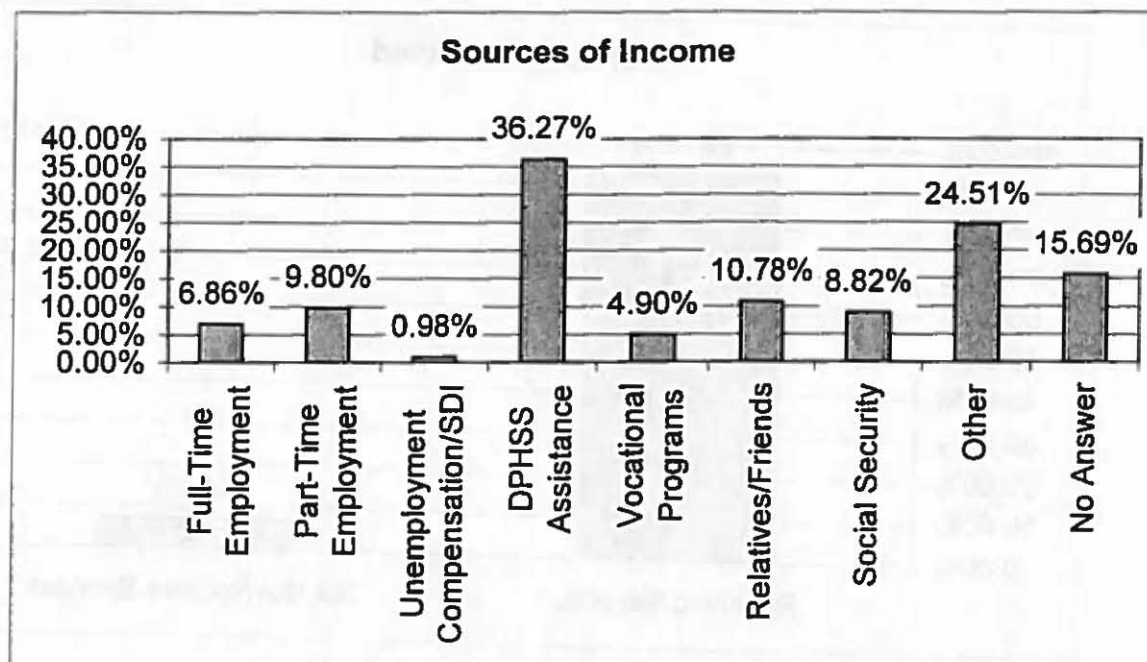
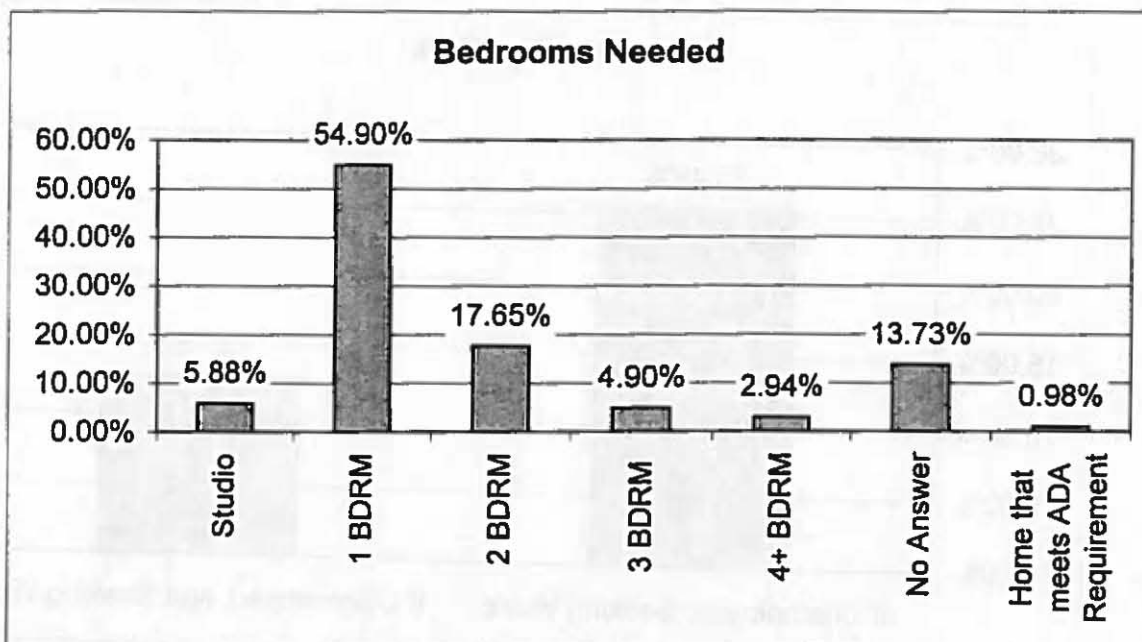


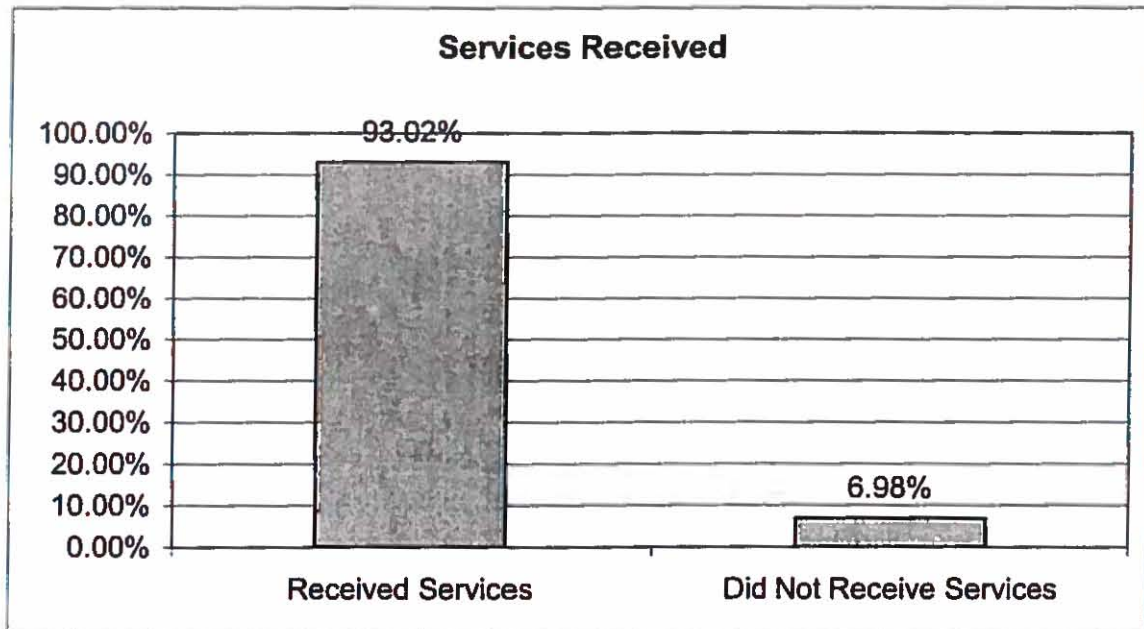
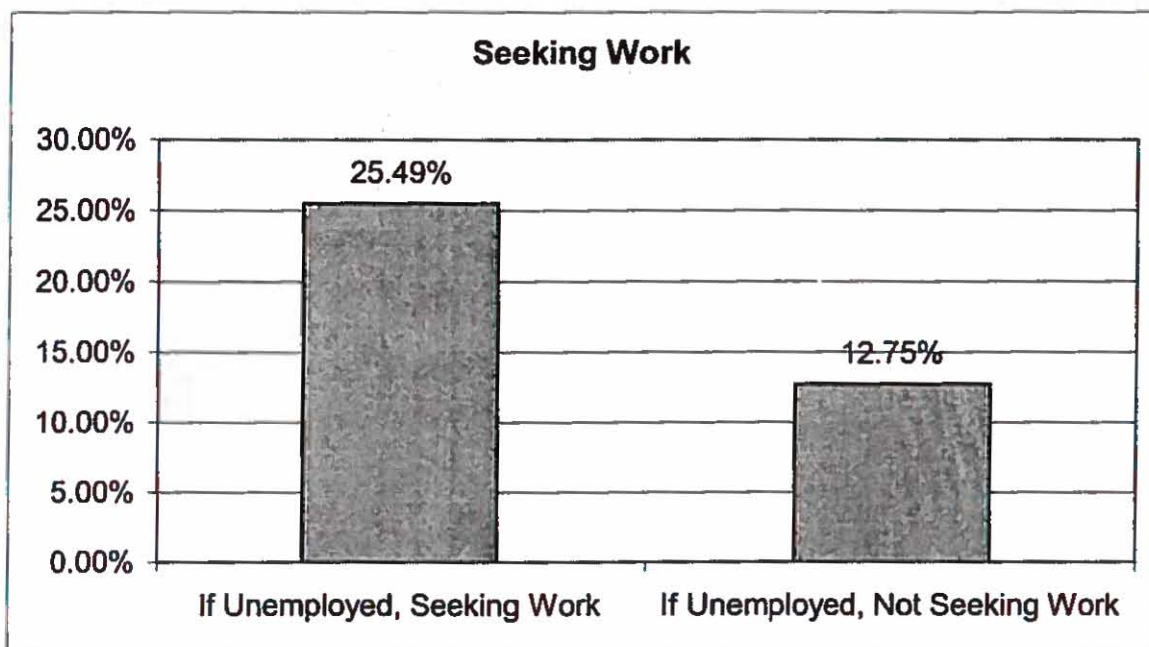


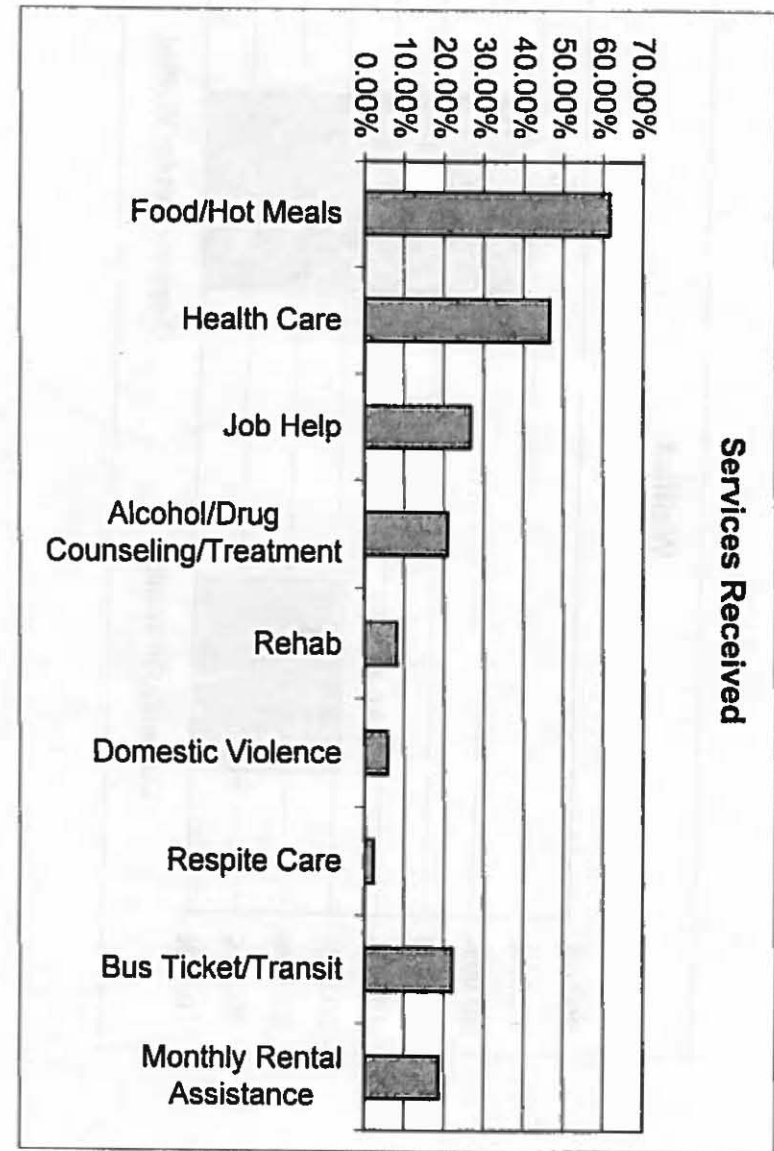
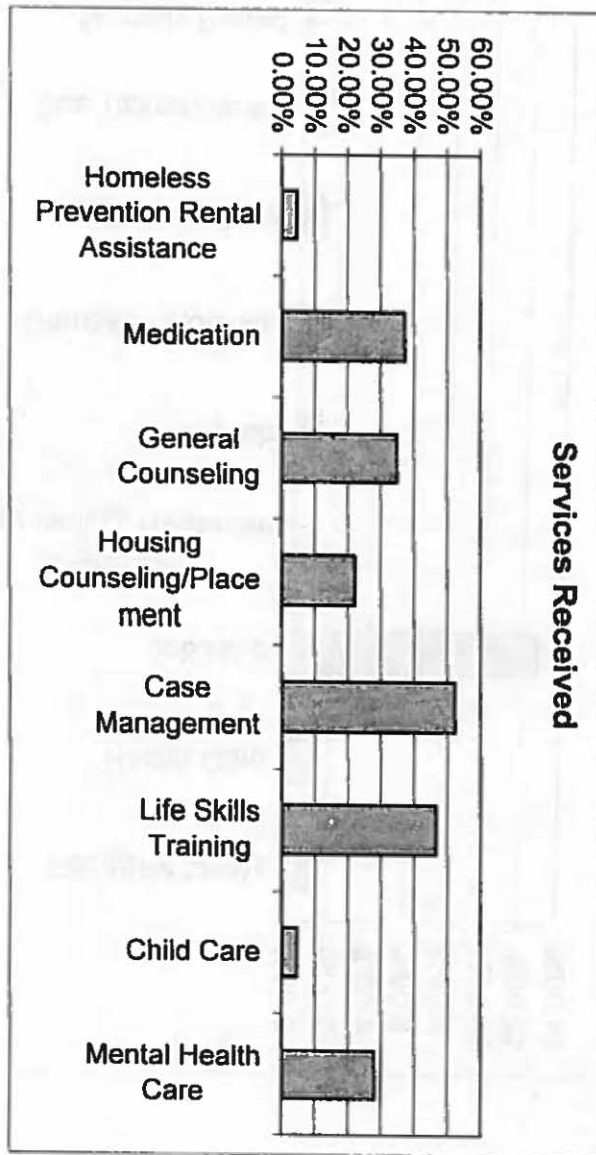


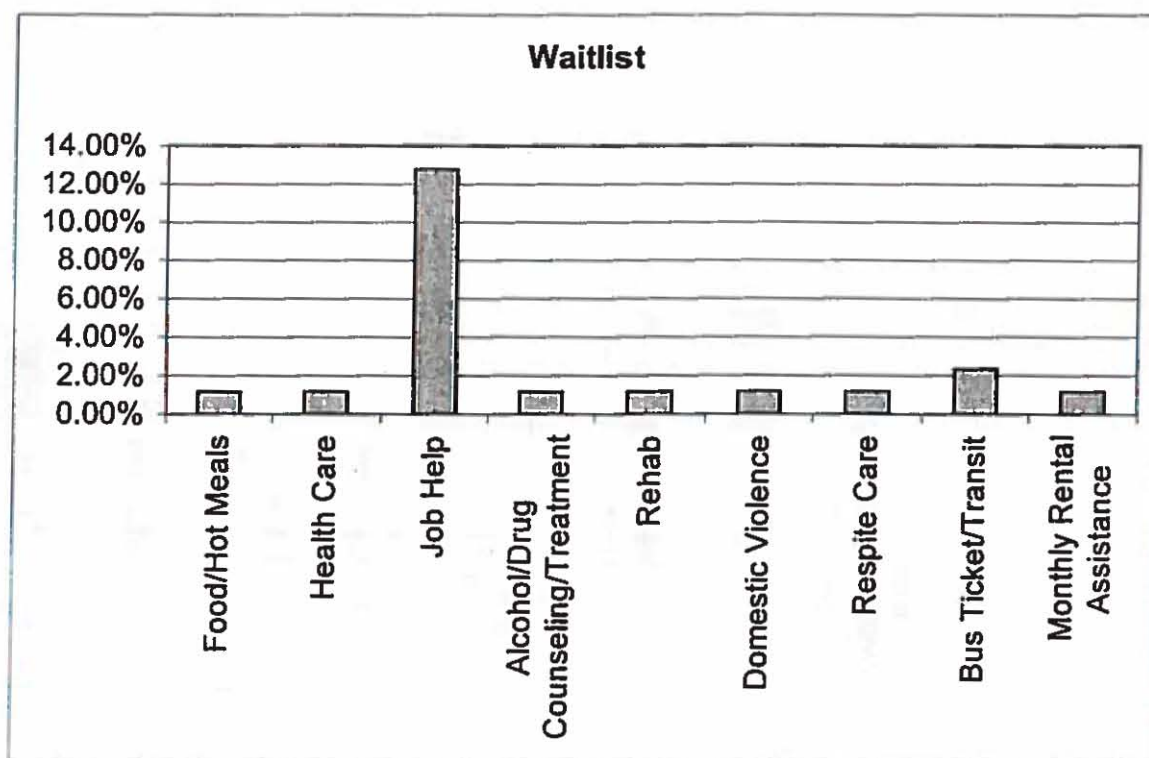
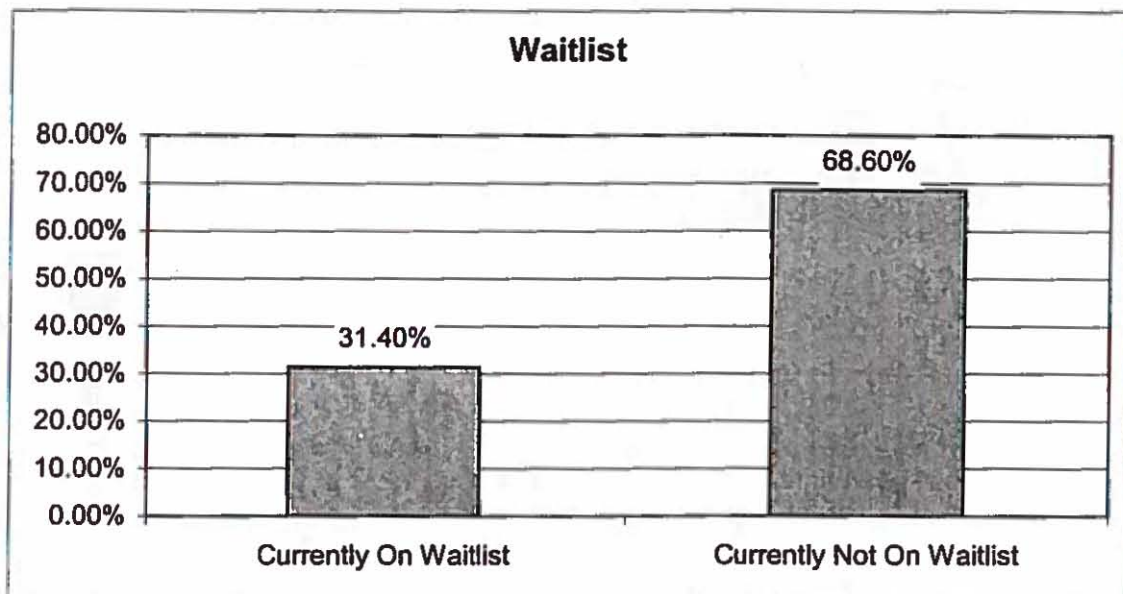












Waitlist

